we touch lives
we give hope

NG WELSYN
NG WELFARE

NG WELFARE NORTH WEST (NGW)
Non-profit Company (NPC)

ANNUAL REPORT

A YEAR IN REVIEW

2019
2020

TABLE OF CONTENTS

NG Welfare Northwest (referred to as NGW) is the Registered Welfare Organisation of the Dutch Reformed Church of the Synod of Goudland, operating in the Northwest Province, with its Head Office in Potchefstroom and in the Vaal and West-Rand regions of Gauteng, with its Head Office in Vanderbijlpark.

Registration

- Welfare Organisation (WO) (Act 110/1978)
- Non-Profit Company
  (NPC) (Act 71/2008 – as amended)
  Registration number: 1995/0088030/08
- Non-Profit Organisation
  (NPO) (Act 71/1997 – as amended)
  Registration number: 002-059 NPO
- Public Benefit Organisation
  (PBO) (Sec 30, Act 58/1962)
  Registration number: PBO 930 003 679
- Designated Child Protection Organisation
  (CPO) (Act 38/2005)

NW Head Office: 104 Peter Mokaba Avenue, Potchefstroom, 2531.
GP Head Office: 1 JJ Smith Street, Vanderbijlpark, 1911.
Tel: 018 297 3928
E-mail: info@ngwelfare.co.za
Website: www.ngwelfare.co.za

www.facebook.com/ngwelfare
https://twitter.com/ngwelfare
https://www.youtube.com/channel/UChLy0zxyLqKdfGfkj1I96XQ
ngwelfare8326

Banking details:

NG Welfare Northwest	NG Welfare Gauteng
ABSA	ABSA
Cheque: 01009700249	Cheque: 4096115259
Branch Code: 632005	Branch Code: 632005

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CORE BUSINESS

We provide professional social welfare services and focus mainly on the protection of children and families and residential care for older persons.

VISION

The optimal social functioning of the individual, family and community to the glory of God.

MISSION

NG Welfare is committed to render a comprehensive professional social welfare service.

CORE VALUES

Honesty & Integrity
Grace & Compassion
Trust & Reliability

MESSAGE FROM THE CEO

Dear friends, personnel and supporters of NG Welfare,

It is my privilege to present the 2019/2020 annual report of NG Welfare to Board Members, members of management bodies, managers, staff, donors, volunteers, congregational members and each person supporting the vision and mission of our organisation.

We live in challenging and uncertain times. When comparing this report with previous years, it must be pointed out that the implementation of our work is increasingly influenced by fast-changing technological advances, and the weak state of the South African economy. Non-profit organisations are struggling to survive in a limited funding market, each with its own worthy cause. Furthermore, our society is characterised and plagued by social problems such as poverty, moral decay and the disintegration of families. The mounting needs of a growing number of children, families and older persons requiring care has led to more external assistance needed and an increased demand for our services. Long-term survival remains our biggest concern, increasing the pressure on everyone involved to raise additional funds to be sustainable and keep our doors open.

Although the challenges were many, we as an organisation embraced the past year in a manner that is true to our mission by rendering comprehensive professional social welfare services to those in need. During the past financial year, we touched the lives of 20,885 individuals. But this report is about NG Welfare that reached out to each person behind the numbers - whether it was an abused, neglected or hungry child, a frail older person or a struggling mother.

We are continuously guided by our core values of trust and reliability, grace and compassion, honesty and integrity. True to these values, and as part of our good governance, our finances were handled with the utmost responsibility. As a result, and amidst difficult economic circumstances, NG Welfare managed to end the year with a surplus. This is mainly due to partnerships with the Government, Lotto, the Dutch Reformed Church of the Synod of Goudland, the congregations, and each person or company that provides social and financial support. We also managed to keep our total expenses below inflation. We do however know that miracles have been worked, and we continue to work in faith. Our real fulfilment is measured by the number of lives that we have touched and to who we have given hope.

In this regard, our staff, volunteers and members of management bodies at our various service centres played an important role. As true ambassadors of NG Welfare they showed a positive attitude, commitment, professional conduct and willingness to deliver exceptional services throughout the year. Your enthusiasm and dedication makes us experts in our field.

I would also like to thank our Board of Directors for their continued guidance and support as well as the newly appointed Executive Management Committee for their hard work and commitment.

NG Welfare cannot escape change. We will continue to find innovative ways in our dream to assist and change the lives of those who are vulnerable and have nowhere else to go. I want to thank all role players and every person who has contributed to the services rendered at many levels. Without your support, the high level of quality services to those in need would not have been possible. We are grateful to all our partners. Although it is impossible to predict how the future will unfold, we want you to know that you can trust and count on us. Let us take hands in the year that lies ahead.

"I am only one, but still I am one.
I cannot do everything, but still I can do something;
and because I cannot do everything,
I will not refuse to do something I can do."

-- Edward Everett Hale

We thank the Heavenly Father for giving us strength and perseverance to conduct our daily work in His name.

Warm wishes,

Mr. Anderton Smith
CEO

GOVERNANCE & MANAGEMENT

"God's work done in God's way, will never lack God's supply."
Hudson Taylor

NG Welfare is governed by a Board of Directors. The quarterly meetings of 2019/20 took place on the following dates: 13 May 2019, 26 August 2019 (AGM), 11 November 2019 and 10 February 2020.

Each of the 23 branches of NG Welfare is governed by an Advisory Board comprising of members from the local community and management staff - these meetings also take place quarterly. Please refer to the organogram on page 11.

BOARD OF DIRECTORS

Rev HJ Niemand
Chairperson
Representative of Goudland Synod:
Ministry of Caring

Rev BC Botha
Vice-Chairperson
Representative: NW Rural Area

Rev NWJ van Rensburg
PSD
CEO Goudland Synod

Rev JAR Botha
Representative: Far West Rand area

Rev CJ van Staden
Representative: KOSH area
Secretary

Prof JP Fouché
Special Advisor: Financial Matters

Mr A Smith
CEO / Financial Manager: NG Welfare
(Advisory)

Adv JJ Pretorius
Special Advisor: Legal Matters

Ms L Roodt
Manager: Welfare Services
(Advisory)

BENEFICIARIES

- FAMILY CARE SERVICES (WELFARE OFFICES):
  TOTAL: 12,631
- EMANANG NOKENG COMMUNITY WORK SERVICES:
  TOTAL: 4,996
- SERVICES TO OLDER PEOPLE:
  TOTAL: 2,560
- CHILD AND YOUTH CARE CENTRES:
  TOTAL: 698
- TOTAL NUMBER OF BENEFICIARIES: 20,885

BENEFACTORS, SUPPORTERS AND CO-WORKERS

Acknowledgement: A special word of appreciation to our loyal benefactors and supporters: Thank you for your continuous support. Your financial contributions greatly strengthen our hands to protect the vulnerable. To our volunteers: Thank you for giving your time and talents without any compensation.

NGK SINODE GOUDLAND

social development
Department:
Social Development
REPUBLIC OF SOUTH AFRICA

Beeld Kinderfonds

NLC
NATIONAL LOTTERIES COMMISSION
LOTTO FUNDED

"Thank you to all the extremely dedicated, loyal and efficient staff for your continuous hard work."

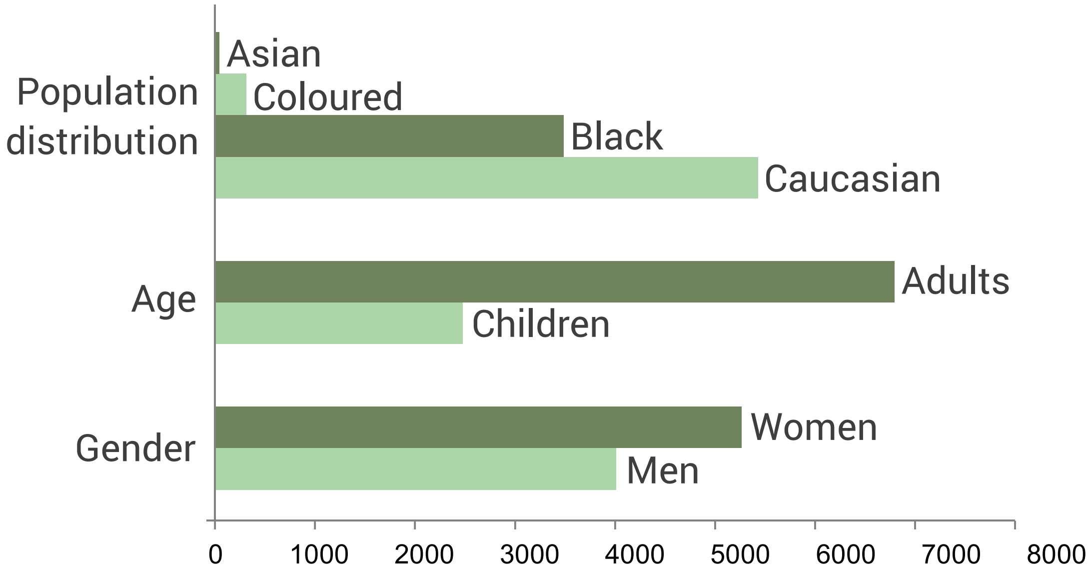
Staff
595

Volunteers
671

FAMILY CARE SERVICES

STATISTICS: CASE WORK

Services were rendered to 12,631 persons, this can be further analised as:



OBJECTIVES & ACCOMPLISHMENTS

Strengthening family life and improving the general well-being of dysfunctional families.

Providing Child Protection Services to children whose safety and well-being is possibly endangered or at risk.

Children's Court Cases:

The safety and well-being of **710** children have been secured through Children's Court investigations and court orders. A further **204** Abused or severely neglected children were protected and/or removed from circumstances which were unsafe or insecure.

Monitoring placement of children in alternative care.

Alternative Care and Support Services:

1438 Children are in foster care, **144** in Children's Homes (Child and Youth Care Centres) and **21** in Schools of Industries now known as Child and Youth Care Centres providing special services.

We approved **82** families for foster care and **59** families as temporary places of safety.

Protecting vulnerable children, orphans and other children-at-risk.

We provide therapeutic, support and/or care services to families with a focus on children identified as being vulnerable or exposed to high-risk situations.

Parenting plans were ratified by the court in order to ensure stability in the family lives of **108** children.

In addition to the above the following were also addressed: Social and emotional diversity were addressed and coping skills were enhanced; Parental and family responsibility were enhanced; poverty were alleviated and sustainability were improved.

GROUP- & COMMUNITY WORK SERVICES

"Without community service, we would not have a strong quality of life. It's important to the person who serves as well as the recipient. It's the way in which we ourselves grow and develop."
Dorothy Height

OBJECTIVES & ACCOMPLISHMENTS

Empowering people, by building capacity, resilience & self-reliance

We present programmes in the community that aid in the prevention of neglect, exploitation, maltreatment or insufficient supervision of children. The programmes provide opportunities for skills development to improve chances for employment and self-sustainability. The following projects were presented to fulfill the objectives.

- Early Childhood Developing Projects
  - Play groups
  - Day care mothers
  - Toy Libraries
- Parent leadership groups
- Groups for children to reduce aggression and how to cope with anger;
- Projects to collect and distribute donations for food and clothes;
- Projects to supply children with school uniforms and stationery;
- Project to prepare young adults in foster care for adult life;
- Project to help children cope with the loss of a parent or other primary caregiver;
- HIV and AIDS awareness;
- Projects addressing child abuse and domestic violence;
- An aftercare program for school-going children;
- A vegetable garden project to promote self-sustainability;
- Projects to prevent alcohol and drug abuse;
- Christmas functions for vulnerable children;
- Life skills programmes mostly offered by means of holiday projects and;
- Women's groups where a variety of skills are taught to women.

Social Trends	Challenges
Deficient parental skills/guidance;	High demand for NGW's expertise & services;
Disintegration of family life;	Complexity of cases;
Moral decay;	High cost of support services;
Violence & sexual abuse;	Limited resources for alternative care;
Deterioration of social character;	Insufficient financial resources;
Exploitation of/through social media;	Staff burnout and turnover;
Poverty and neglect;	Transport in rural areas;
Drug and alcohol abuse;	Safety of personnel in the field.
Early school drop-outs.	

A total of **5,048** persons were reached.
A total of **60** group and community work projects were presented.
A total of **219** volunteers aided us in our quest.

RESIDENTIAL CHILD CARE SERVICES

CHILD AND YOUTH CARE CENTRES

"The well-being and welfare of children should always be our focus."
Todd Tiahrt

OBJECTIVES

Provide safe & caring environment

These children had been removed from their parents' care by means of a Children's Court Order, often because of traumatic circumstances, such as serious neglect or abuse.

311
children were involved, of which **237** resided at Abraham Kriel CH & **74** resided at Catherine Robson CH

Distribution:	Boys	Girls	African	Coloured	Caucasian	Grand Totals
AK CH:	95	142	148	32	57	237
CR CH:	32	42	4	7	63	74
Total:	127	184	154	39	120	311

CURRENT PROGRAMMES

- **Residential Care Programme:** Creating a healthy atmosphere; providing in basic needs; transportation; screening & admission of new intakes; assessment every 6 weeks; admission of basic IDP; preventing further neglect/abuse; TSC; basic childcare; counselling; therapy; spiritual guidance and emotional support.
- **Developmental Programme:** Life skills; empowerment; family preservation; disengagement; life space guidance; personal development.
- **Therapeutic programme:** Regular assessments; IDP; individual/group counselling; psychiatric/social support; family preservation contact and holiday hosts.
- **Educational Programme:** ECD centres; schooling of children; creating a learning culture; career guidance and planning; further education and training.
- **Health Programme:** Assessment of children's health; basic health services & preventative services; treatment of illnesses/conditions and HIV counselling & prevention.
- **Recreational Programme:** Sport; art; drama; music; indoor games; board games and organised excursions.
- **Outreach Programme:** Food parcels to families in need & holiday hosts; holiday host recruitment/training; poor communities surplus clothes.
- **Other projects:** German volunteers.
- **Admin & Management Programme:** Management structures; policies and procedures; personnel training; finance and admin accountability; maintenance & infrastructure; vehicle & equipment maintenance; marketing & fundraising and record keeping.
- **Re-integration into the community:** Family reconstruction & holiday hosts; aftercare services.

OUTREACH INITIATIVES

We support children in the community and involve them in social outreach projects.

Community Involvement

- We work on building relationships and establishing common purposes with other role players and support systems in the community.
- The local and regional hospitals and clinics play an important role in medical care.
- Other professionals who provide services include: Psychologists, psychiatrists, speech therapists, occupational therapists, play therapists, forensic assessors and orthodontists. Some of these professionals are employed by The Government, but many are in private practice.
- Funding/donors from local businesses to support projects.
- Weekend- & holiday friends help to take care of children who are unable to go home to their biological care takers.
- Local ECD centres, schools and universities play an important role in the education and training of our children, especially with internship opportunities at local universities.

International Involvement

- Both CYCCs receive valuable assistance from German volunteers. They help with after school studies and homework as well as unrestricted play time and other commitments. Abraham Kriel also hosts Belgium child care students for internships annually. These students visit for three months and assist the child and youth care workers with the basic care of the children.

Fundraising

- Even though both CYCCs have fundraising projects throughout the year, the biggest annual fundraising event is the Festival of Lights during December hosted by Abraham Kriel. This festival grows from strength to strength each year, with **56,079** visitors during December 2019.

Outreach initiatives & Social Responsibility

- Children are taught the importance of giving back to the community by involving them in outreach projects. These projects include going on outings to residential care facilities for the elderly, animal shelters & shelters for the homeless, cleaning of local parks and motivating involvement in their own communities when on holiday leave.

Achievements: Abraham Kriel CH

3 children on the school's Top 10 for academics;
3 children are leaders in their schools;
5 girls chosen for their school's 1st netball team;
1 girl chosen for her school's 1st soccer team;
1 girl chosen for her school's hockey team;
5 boys chosen for their school's 1st rugby team;
Abraham Kriel has a total of 12 tertiary students:
7 students at the NWU, 2 at the chef school, 2 at Vuselela FET and 1 doing a prep course for university admission.

Achievements: Catherine Robson CH

4 children on the school's Top 10 for academics;
1 boy chosen for the Valke rugby team;
3 children are leaders in their schools.

Trends

Children experience severe trauma before intake
Victims of sexual/culture abuse & drug abuse
Acting-out & challenging behaviour
Large number of children with psychiatric disorders & needs
Extended family of orphaned children unable to take them into foster care
Children in the care of CYCCs show improvement in their general development

Challenges

Recruiting trained staff and ensuring new staff get specialised training as soon as possible.
Peer group pressure.
Insufficient resources for children with intensive therapeutic needs.
Unchanged circumstances of parents.
Vacancies at Child Protection Organisations resulting in restricted rendering of reunification services.
Multi-disciplinary team work.

RESIDENTIAL CARE & SERVICES FOR OLDER PERSONS

"Let us never know what old age is. Let us know the happiness time brings, not count the years."
Ausonius

OBJECTIVES

We provide a safe and caring environment to frail and debilitated older persons

- **RESIDENTIAL FRAIL CARE:** 24/7 Nursing care for **898** residents cared for in **9** Homes for the Aged.
- **ASSISTED LIVING:** Active aging programmes for **677** self-sufficient residents in apartments.
- **SPECIAL NEEDS RESIDENTIAL CARE:** 24/7 Nursing care and support for **67** disabled residents.
- **COMMUNITY OUTREACH:** Day and home-based care, material assistance, wheel chairs/walking aids. **985** People were reached with **21** projects.
- **TOTAL NUMBER OF BENEFICIARIES: 2,560**

A special thanks to the **280** volunteers helping the elderly

Total of residents could afford this amount
368

Average unit cost per person per month
R6,930

Total of residents that had to be sponsored
530

Trends	Challenges
• Frailty & vulnerability. • Increasing numbers of older persons are victims of crime, neglect & exploitation. • Poverty/insufficient financial support. • Older persons abandoned by families. • Loneliness amongst residents. • Unavailability or decline in services provided by state hospitals and other medical services from government entities, such as ambulance services and provision of medical supplies. • Decline in resident numbers because of financial constraints. • Families of elderly parents waiting longer to place them in a facility. • Steep increase in the cost of basic necessities like food and diapers.	• Shortage of trained staff willing to work in NPO-sector. • Increased number of sub-economic residents puts strain on budgets. • Difficult balance between affordability & quality of services. • Inconsistency of basic municipal services. • Demands by labour unions and labour relations unrest. • Due to diminishing donations more and more fundraising attempts are needed. • Challenging (disabled) residents requiring more specialised personnel willing to work for small salaries. • Sassa grant insufficient to sustain the elderly

There were **20 less** residents admitted in relation to the previous financial year and all the new intakes fell in the sub-economic category, unable to afford the monthly costs on their own.

NG WELFARE NORTH WEST NPC

GOVERNANCE & MANAGEMENT STRUCTURES

NATIONAL MANAGEMENT CHURCH SOCIAL SERVICES COUNCIL *[KMDR]*
Representatives:
DR Church Leaders
Welfare Organisations
9 Provinces+Namibia

SYNODAL MANAGEMENT

NG CHURCH GOUDLAND: (SKDB)
Regional Representatives
Representatives of Presbyteries

CONGREGATIONAL MANAGEMENT

Ministry of Caring *(Omgeebediening)*
Congregational Committees
Deaconry
Women Auxiliary
Cell groups
Action Committees

TOP MANAGEMENT (NPC: 95/08030/08)

BOARD OF DIRECTORS NG Welfare North West
Chair Person SKDB
Regional Representatives
Experts
Chief Executive Officer
Advisory Members (Personnel)

Committees:
Executive Management Committee
Audit & Risk Committee

Provincial Management Committees:
Representatives of Synod, branches

LOCAL MANAGEMENT

ADVISORY BOARDS (Management Committee)
Representatives of:
NG Church
Other Churches
Experts
Community Leaders
Volunteers
Personnel

EXECUTIVE MANAGEMENT NG WELFARE HEAD OFFICE Office of CEO:
Heads of Department:
Finances
Welfare Services
Residential Care: Older Persons & CYCC
Support Services: Communication & Admin

WELFARE OFFICES
Provincial Manager as Branch Manager
Supervisor/Senior Social Worker

EMANANG NOKENG OUTREACH UNITS
Manager Community Work
Supervisor: Programmes
Project Leader

RESIDENTIAL CARE FOR OLDER PERSONS
Manager
Social Worker
Chief Professional Nurse
Chief Administrative Officer

RESIDENTIAL CHILD & YOUTH CARE CENTRES
Manager
Principal: CY Care
Senior/Social Worker
Chief: Administration

MANAGEMENT COMMITTEES
Social Work Services
Residential Care: Older Persons
Child & Youth Care Centres

Ad Hoc Committees
Family Care
Supervisors Forum
Remuneration Committee
Working Committees

Child Care Panel
Financial Committee
Fund Raising Committee

Project Committee
Fund Raising Committee

Admission Committee (DQ 98)
Financial Committee
Fund Raising Committee

Admission Committee
Evaluation Panel
Financial Committee
Fund Raising Committee

Key
Executive Authority
Delegated Authority
Advisory participation/Coordination

CORPORATE GOVERNANCE

The Board of Directors subscribes to the best practices and principles as contained in the Code of Governance for South Africa in the King IV report. The Board of Directors regularly monitors its application in order to ensure continuous improvement of the managerial and corporate practices and that the operations of the company are managed with transparency and integrity.

The recommendations of the King IV report are applied in as far as they are applicable to non-profit companies and as defined and qualified below. The new Companies Act, Act 71 of 2008 (the New Act), is applicable since 1 May 2011 and the Board of Directors continuously ensures compliance herewith within the set time frames.

Ethical leadership and corporate citizenship

The company and its Board of Directors comply with, and subscribe to the strictest ethical values and fully practise corporate citizenship, especially in the field of social services delivered. The Company and the Board of Directors meet all legal requirements and other regulatory requirements, codes and standards. Not all of these processes have as yet been formally documented and issued as policy and procedures, but they fall within the duties in terms of the charters of the Board and the Social and Ethics Committee in the foreseeable future.

Board of Directors

The Board of Directors and the Governance and Management structure is portrayed in the report on page 4 and page 11 respectively in the report.

Risk management

The Audit and Risk Committee met on four occasions during the past financial year. Sustainable finances remain the organisation's largest challenge linked to the current economic climate. Cash flow management at branch level remains a challenge in many instances and is continuously managed. Meeting the requirements of the Department of Social Development as crucial stakeholder is important. Changes to the management structure were put in place to meet these requirements at provincial level resulting in two separate Provincial NPOs, each with it's own Head Office and Service Level Agreement with the Department of Social Development. Measures are in place to allow for whistle blowing and complaint resolution. Succession plans were put in place with regards to retiring management members and board members of the company.

The Company surplus for 2019/2020 financial year was R3,419,215.00. This could only be reached by constantly reducing the annual deficit over the past three years. Various fundraising efforts are underway at Head Office as well as at the branches. The company also hopes to receive Lotto funding in future - with Lotto applications submitted where possible.

No unusual or unexpected risks were taken while executing the company's activities, thus no accompanying material losses incurred.

GENERAL TRENDS, RISKS & CHALLENGES

MANAGEMENT
- Recruitment of new Senior Management with appropriate expertise after retirement of present senior staff members.
- Transformation of the BOD.
- Recruitment of willing and available volunteers to serve as Board or as Advisory Board members without compensation.

STAFF
- Recruitment difficult due to non-competitive remuneration in NPO-sector.
- High turnover of professional staff due to financial constraints with regards to remuneration.
- Skills shortage especially in professional nursing services.
- Inaccessibility of skilled & experienced social workers for complicated cases of child protection.
- Burnout

SERVICE DELIVERY
- Deterioration of municipal services in rural areas and deterioration of quality of life as a result.
- Limited resources.
- Sustainability of services due to financial constraints/staff turnover.
- Possibility of termination of services – closure of offices due to financial constraints.

FUNDS
- Financial planning & budgeting complicated by:
  - Decreased funding from Dutch Reformed Church due to decline in membership numbers.
  - Delayed payments of government funding.
  - Sporadic funding from National Lotteries Commission.
- Fundraising done by already over-exploited staff members.
- Contingency funds at most of the branches are being utilised to cover expenditure – in some cases it have been totally depleted.
- NG Welfare Randfontein closed down on 30 September 2019 due to insufficient funds.
- Competitiveness between NGOs for corporate funding.

NEEDS
- Need for specialised HR manager to handle staff issues and deliberations with trade unions.
- Need of formal Staff Support Programme.
- Need for professional fundraiser.
- Need for improved partnership and joint ventures with other NGOs.
- Increased need for Pro Bono services of legal experts for social casework management.

INFRASTRUCTURE
- Buildings are old and require constant maintenance.
- Funds constrained for maintenance and replacement of vehicles & office equipment.

SOCIAL & ETHICAL ASPECTS

NG Welfare, through its multiple services, touch lives and give hope to families and children in need, as well as to older persons. We render services to all people, regardless of race, creed or gender, striving to make a difference in the South African society.

To ensure that we do this responsibly, we comply with all relevant legislation and codes of best practice:
- The United Nations Global Compact Principles (10 Principles on Human Rights, Labour, Environment, Anti-Corruption),
- the OECD recommendations regarding corruption,
- the Employment Equity Act,
- the Broad-Based Black Economic Empowerment Act,
- the policies of NG Welfare and the directives of the Department of Social Development.

In all our meetings, and in serving the people of our communities, we adhere to the values of respect, accountability, integrity, honesty, and loyalty.

SUSTAINABILITY & INTEGRATION

This annual report is presented as an integrated report which addresses the annual financial statement figures as well as the social, environmental and economic aspects. Due to the nature of activities, a great deal of this report is dedicated to the social services rendered to the broad community.

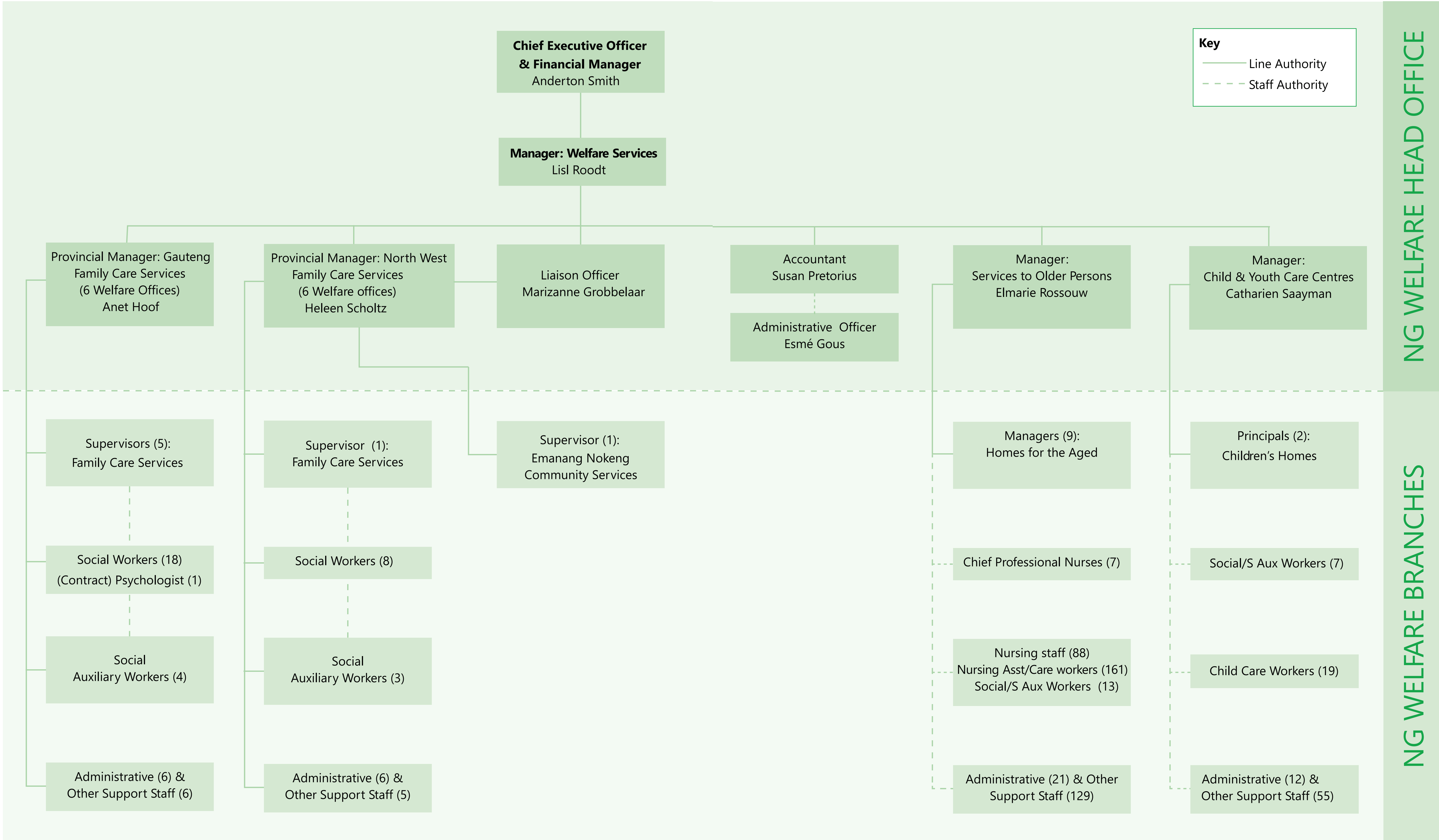
None of the sustainability aspects are subject to an audit or assurance engagement, because of costs involved and the focus on the spending of funds on welfare work.

The sustainability of activities forms a huge part of the focus of the Board and top management. Due to the welfare and non-profit nature of activities, the company is largely dependent on donations and church and government support; thus no guarantee of continued support exists. Despite of this, the company has dealt with its financial matters extremely responsibly and has placed funds on fixed investment.

STAKEHOLDER RELATIONSHIPS

The company operates in the wider community to render welfare and social services; thus the community is an important stakeholder. Liaison and regular feedback continuously take place between local communities and officials of the company, as well as between congregations where some of the Board members are involved and congregations where welfare services are actively rendered. The relationships with the community, as well as with the church, government and welfare services are actively managed on a continuous basis as part of the company's core business.

NG WELFARE NORTH WEST NPC ORGANOGRAM: PERSONNEL



REPORT OF THE AUDIT & RISK COMMITTEE

We hereby present our report for the Financial year that ended February 28, 2020 to the Board of Directors. The Audit Committee is an independent committee, appointed by the Board of Directors that also delegates duties and responsibilities to the Committee.

The Audit Committee is of the opinion that this report meets the requirements of the Companies Act (Act 71 of 2008, as amended) and all the material recommendations of the King Code of Governance for South Africa (King IV). The committee did a self-evaluation for the first time in October 2018 and again in October 2019 and has since improved tremendously.

The Audit Committee's duties were formalised in a charter that had been approved by the Board of Directors and updated during the year. Since its inception, the Audit Committee has managed its activities in accordance with the charter and discharged its responsibilities as contained in the charter.

Composition

The Companies Act and King IV require that the Audit Committee must comprise of at least three members. Every member of the committee must be an independent non-executive director. The past year there were four independent non-executive directors on the committee.

The Managing Director, Financial Manager and Secretary attend the meetings ex-officio but do not have any voting power.

Skills and experience

One member of the committee (Chairperson) was a CA(SA). The remaining three members are pastors involved in congregations. Ideally the committee would like to involve at least one more financial expert but it unfortunately has not materialised yet. All members have served on the committee in a previous year.

Diversity

The committee at the moment does not reflect much diversity in terms of race, age and gender. The composition is however in line with the broader membership in the company.

Chairperson of the board and the audit committee

The Chairperson of the Board of Directors is appointed on the committee, he does however not chair the committee.

Meetings

The following meetings were held during the year and was attended by the members as follows:

Members	13 May 19	26 Aug 19	11 Nov 19	17 Feb 20
Prof. JP Fouché (Chair)	x	x	x	x
Rev. BC Botha (Vice Chair)	x	x	x	x
Rev. HJ Niemand	x	x	x	x
Rev. CJ van Staden	x	x	x	x

Responsibilities

The Audit Committee is responsible for:

- The nomination of the registered independent auditor;
- The assessment of the independence of the registered independent auditor,
- An overview of all matters pertaining to the appointment, audit fees, completion and closing of the independent audit;
- The overview of the annual financial statements prior to submission to and approval by the Board of Directors, taking into consideration the company's going-concern status;
- The revision of the annual report and all sustainability matters prior to submitting it to the Board of Directors;
- Maintaining a proper risk management process;
- Monitoring the internal audit function;
- Monitoring a proper internal control system; and
- Monitoring the processes and procedures concerning ethical behaviour within the company.

The Audit Committee therefore reports that all the duties and responsibilities, as described, have been honoured since the first meeting up to and including the overview meeting concerning the financial statements for the year under review. The Audit Committee specifically report that:

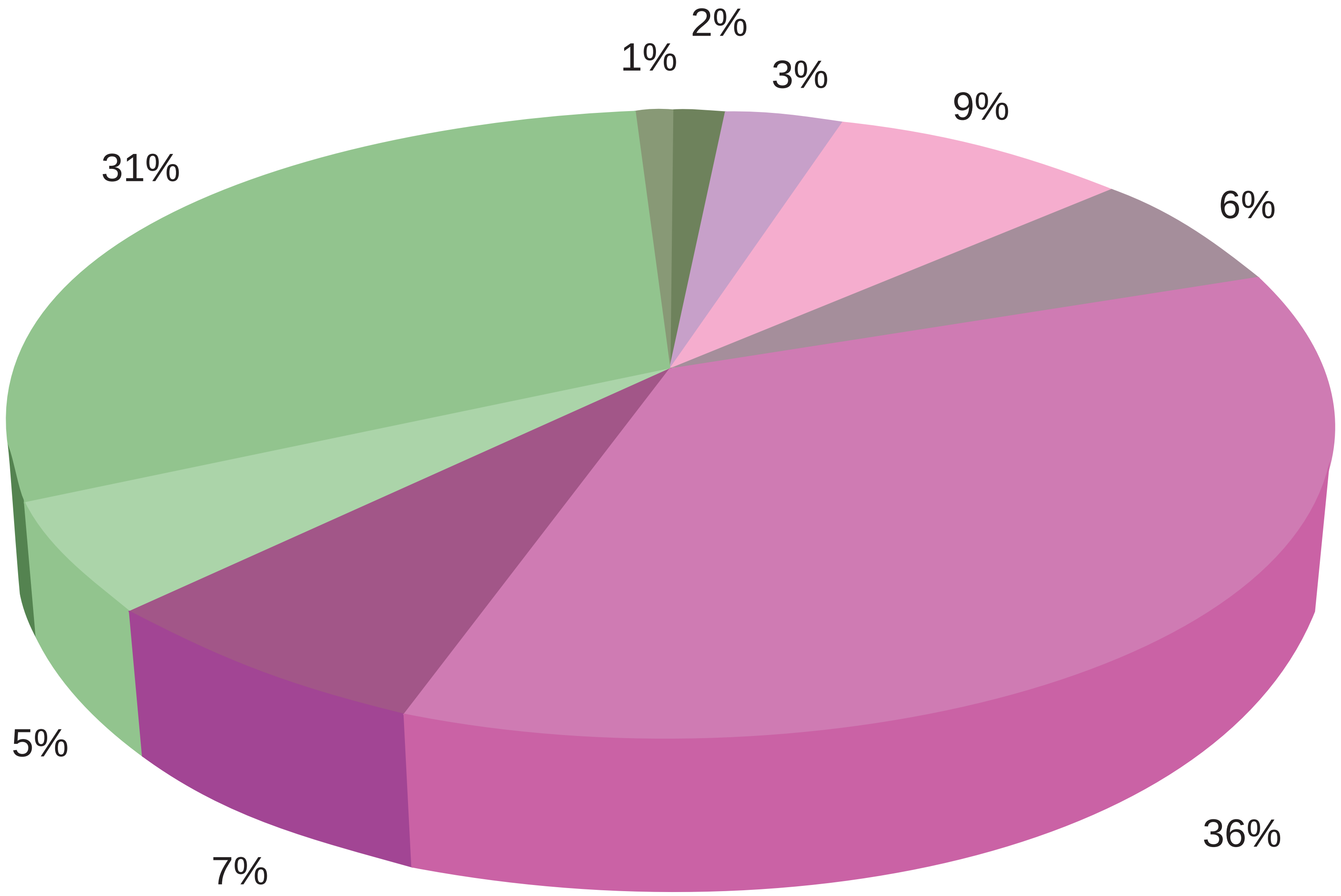
- The registered auditor is indeed independent;
- The annual financial statements have been evaluated and recommended to the Board (the audit report and the accounting policy and compliance with International Financial Reporting standards have been emphasized);
- The going-concern status of the Company has been reviewed and the Audit Committee is satisfied that the company has adequate resources available to continue to operate in the foreseeable future;
- The annual report has been reviewed for recommendation to the Board and to determine if corporate governance matters and sustainability reporting are sufficiently covered, taking into consideration the nature and size of the company;
- To the best of our knowledge, management has placed no limitations on the independent auditors in the execution of their duties;
- The risk management process has been performed, although the Board of Directors bears full responsibility for the maintenance of an effective risk management process;
- Although the Board of Directors bears full responsibility for the Company's internal control, the Audit Committee assisted the Board in monitoring the effectiveness and adequacy thereof;
- The internal audit function has been performed by the Financial Manager, due to the nature and limited extent of activities, as well as the limited resources available for this task. The Audit Committee acknowledges the lack of independence of this function, but also realises that financial resources can be better applied for the Company's main task and aim; and
- The Audit Committee has established that the Financial Manager has appropriate expertise and experience to act in this capacity. The Audit Committee is also satisfied that the Company's finance function has the required expertise and sufficient resources available to fulfil their responsibilities.

The Audit Committee noted gratefully that all the audited financial statements of the Company and its branches' have received unqualified audit reports.

Jaco Fouché

Chairperson of the Audit Committee

REVENUE 2019-2020



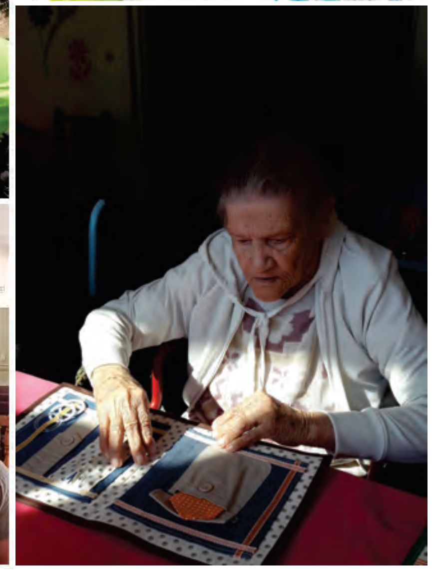
R113,282,666.00

- 1. Other (1%)
- 2. Collections and recoupments (2%)
- 3. Congregations and Synod contributions (3%)
- 4. Donations & bequests (9%)
- 5. Fundraising & projects (6%)
- 6. Government Grants (36%)
- 7. Lotto income (7%)
- 8. Rent received (5%)
- 9. Residential & Other Service Fees (31%)














NG WELSYN
NG WELFARE
we touch lives
we give hope

NG WELFARE NORTH WEST NPC

Trading as

NG WELSYN NOORDWES MSW
(Registration Number 1995/008030/08)
Abridged Annual Financial Statements
for the year ended 29 February 2020

Audited Financial Statements
in compliance with Companies Act of South Africa
Prepared: F.J. Bekker
Professional designation: Professional Accountant (SA)
Title: Independent Compiler
Reviewed by: Philip Miller & Co.
Professional designation: Registered Auditors
Date Published: 25 September 2020

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)
Abridged Annual Financial Statements for the year ended 29 February 2020

GENERAL INFORMATION

COUNTRY OF INCORPORATION AND DOMICILE	South Africa
REGISTRATION NUMBER	1995/008030/08
REGISTRATION DATE	02 August 1995
NATURE OF BUSINESS AND PRINCIPAL ACTIVITIES	To provide welfare and charitable services as the registered welfare organisation of the Dutch Reformed Church in the North West Province and in the Vaal and West Rand regions of Gauteng
DIRECTORS	Pretorius, J.J. Botha, B.C. Van Rensburg, N.W.J. Niemand, H.J. Van Staden, C.J. Fouché, J.P. Botha, J.A.R
REGISTERED OFFICE / BUSINESS ADDRESS	104 Peter Mokaba Avenue Potchefstroom 2531
BANKERS	ABSA
INCOME TAX REGISTRATION NUMBER	9050/709/61/8
AUDITORS	Philip Miller & Co. 12 Holtzhausen Road Baillie Park Potchefstroom 2526
PREPARER	F.J. Bekker 8 Ray Street Annlin 0182
WEBSITE	www.ngwelfare.co.za

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)
Abridged Annual Financial Statements for the year ended 29 February 2020

DIRECTORS' RESPONSIBILITIES AND APPROVAL

The directors are required by the South African Companies Act to maintain adequate accounting records and are responsible for the content and integrity of the annual financial statements and related financial information included in this report. It is their responsibility to ensure that the annual financial statements satisfy the financial reporting standards to form and content and present fairly the statement of financial position, results of operations and business of the company, and explain the transactions and financial position of the business of the company at the end of the financial year. The annual financial statements are based upon appropriate accounting policies consistently applied throughout the company and supported by reasonable and prudent judgements and estimates.

The directors acknowledge that they are ultimately responsible for the system of internal financial control established by the company and place considerable importance on maintaining a strong control environment. To enable the directors to meet these responsibilities, the board sets standards for internal control aimed at reducing the risk of error or loss in a cost effective manner. The standards include the proper delegation of responsibilities within a clearly defined framework, effective accounting procedures and adequate segregation of duties to ensure an acceptable level of risk. These controls are monitored throughout the company and all employees are required to maintain the highest ethical standards in ensuring the company's business is conducted in a manner that in all reasonable circumstances is above reproach.

The focus of risk management in the company is on identifying, assessing, managing and monitoring all known forms of risk across the company. While operating risk cannot be fully eliminated, the company endeavours to minimise it by ensuring that appropriate infrastructure, controls, systems and ethical behaviour are applied and managed within predetermined procedures and constraints.

The directors are of the opinion, based on the information and explanations given by management and the external auditors, that the system of internal control provides reasonable assurance that the financial records may be relied on for the preparation of the annual financial statements. However, any system of internal financial control can provide only reasonable, and not absolute, assurance against material misstatement or loss. The going-concern basis has been adopted in preparing the annual financial statements. Based on forecasts and available cash resources the directors have no reason to believe that the company will not be a going concern in the foreseeable future. The annual financial statements support the viability of the company.

The annual financial statements have been audited by the independent auditing firm Phillip Miller & Co., who have been given unrestricted access to all financial records and related data, including minutes of all meetings of the shareholders, the directors and committees of the directors. The directors believe that all representations made to the independent auditor during the audit were valid and appropriate. The external auditors' unqualified audit report is presented on page 4.

The abridged annual financial statements are consistent, in all material respects, with the complete audited annual financial statements, from which it was derived.

The annual financial statements set out on pages 6 to 10 which have been prepared on the going basis, were approved by the directors and were signed on 05 October 2020 on their behalf by:

Director

Director

PHILIP MILLER & CO.

CA(SA)

REGISTERED AUDITORS/GEREGISTREERDE OUDITEURE
PRACTICE NUMBER – SAICA 03045752 / IRBA 904260-0000
KRAUSE VAN DER WALT CA (SA) Ph.D. – SAICA 00247961 / IRBA 584177
GERALDINE SMUTS CA (SA) M.COM. – SAICA 08194011 / IRBA 837558

12 Holtzhausen Road, Bailie Park, POTCHEFSTROOM, 2531
P.O.Box 40, POTCHEFSTROOM, 2520
Tel: (018) 290 3000
Fax: (018) 290 3048 / (086) 537 1800
info@pmiller.co.za

VAT Number: 4640108504

INDEPENDENT AUDITORS REPORT

To the Shareholders of NG WELFARE NORTH WEST NPC

Opinion

We have audited the financial statements of NG WELFARE NORTH WEST NPC set out on pages 6-10, which comprise the statement of financial position as at 29 February 2020, and the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

The abridged annual financial statements are consistent, in all material respects, with these complete audited annual financial statements, from which it was derived.

Responsibilities of the Directors for the Financial Statements

The directors are responsible for the preparation and fair presentation of the financial statements in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act of South Africa, and for such internal control as the directors determine necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Accounting policy and limitation of distribution and use

To better understand the scope of our audit and the financial position of the company, the abridged annual financial statements should be read in conjunction with our complete audit report, accounting policy and explanatory notes, included in the audited annual financial statements.

Philip Miller & Co.

26 September 2020

Per: G.M Smuts
Partner
Registered Auditor

12 Holtzhausen Road
Baillie Park
Potchefstroom
2526

F.J. BEKKER

PROFESSIONAL ACCOUNTANT (S.A.)

SAIPA NO. 22318

(B.Com Acc, Hons B.Com Fin Acc)

P.O. Box 17476
Lyttleton
Pretoria
0140
Cell: 083 514 4585
Fax: 086 232 9568
Email: frik@fjbekker.co.za

SOUTH AFRICAN INSTITUTE OF PROFESSIONAL ACCOUNTANTS
YOUR WEALTH

REPORT OF THE COMPILER

To the Directors of NG WELFARE NORTH WEST NPC

We have compiled the accompanying financial statements of NG WELFARE NORTH WEST NPC based on information you have provided. These financial statements comprise the statement of financial position of NG WELFARE NORTH WEST NPC as at 29 February 2020, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

We performed this compilation engagement in accordance with International Standard on Related Services 4410 (Revised), Compilation Engagements.

We have applied our expertise in accounting and financial reporting to assist you in the preparation and presentation of these financial statements in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act of South Africa. We have complied with relevant ethical requirements, including principles of integrity, objectivity, professional competence and due care.

These financial statements and the accuracy and completeness of the information used to compile them are your responsibility.

Since a compilation engagement is not an assurance engagement, we are not required to verify the accuracy or completeness of the information you provided to us to compile these financial statements. Accordingly, we do not express an audit opinion or a review conclusion on whether these financial statements are prepared inaccordance with the International Financial Reporting Standard for Small and Medium-sized Entities.

Per: F.J. Bekker
Professional Accountant (SA)

25 September 2020

8 Ray Street
Annlin
0182

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)
Abridged Financial Statements for the year ended 29 February 2020

Statement of Financial Position as at 29 February 2020

Figures in R	2020	2019
Assets		
Non-Current Assets		
Property, plant and equipment	33,010,545	33,848,527
Loans receivable	181,737	181,737
	33,192,282	**34,030,264**
Current Assets		
Inventories	727,074	597,959
Trade and other receivables	7,010,594	6,535,741
Investments	32,038,043	28,460,496
Other loans and receivables	80,000	-
Cash and cash equivalents	8,949,446	6,103,675
	48,805,157	**41,697,871**
Total Assets	**81,997,439**	**75,728,135**
Equity and Liabilities		
Equity		
Other equity interest	16,926,176	15,481,429
Retained earnings	14,904,129	11,876,976
Total Equity	**31,830,305**	**27,358,405**
Liabilities		
Non-Current Liabilities		
Borrowings	41,240,849	40,069,925
Current Liabilities		
Trade and other payables	6,518,131	5,667,423
Other loans and payables	2,390,862	2,627,241
Bank overdraft	17,292	5,141
	8,926,285	**8,299,805**
Total Liabilities	**50,167,134**	**48,369,730**
Total Equity and Liabilities	**81,997,439**	**75,728,135**

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)
Abridged Annual Financial Statements for the year ended 29 February 2020

Statement of Comprehensive Income

Figures in R	2020	2019
Revenue	113,282,666	101,261,136
Administrative expenses	(2,774,650)	(2,844,865)
Other expenses	(108,262,464)	(105,255,204)
Other gains and (losses)	(399,120)	(203,518)
Profit / (loss) from operating activities	**1,846,432**	**(4,042,451)**
Finance income	1,620,884	2,189,158
Finance costs	(48,101)	(51,646)
Profit / (loss) for the year	**3,419,215**	**(1,904,939)**

Statement of Changes in Equity

Figures in R	Special Trust Funds & Reserves	Retained income	Total
Balance at 1 March 2018	18,302,351	13,914,746	32,217,097
Loss for the year		(1,904,939)	(1,904,939)
Total comprehensive income		**(1,904,939)**	**(1,904,939)**
Transfer to / (utilising of) reserves and funds	(143,694)	143,694	-
Transfer from reserves and funds	(2,933,950)	(276,525)	(3,210,475)
Adjustments - Special projects and community development incentives - transfer to / (utilising of) reserves and funds	256,722	-	256,722
Balance at 28 February 2019	**15,481,429**	**11,876,976**	**27,358,405**
Balance at 1 March 2019	15,481,429	11,876,976	27,358,405
Changes in equity			
Profit for the year	-	3,419,215	3,419,215
Total comprehensive income	**-**	**3,419,215**	**3,419,215**
Dividend recognised as distributions to shareholder	-	(339,551)	(339,551)
Transfer to / (utilising of) reserves and funds	392,062	(392,062)	
Transfer from reserves and funds	641,138		641,138
Adjustments - special projects and community development incentives - Transfer to / (utilising of) reserves and funds	411,547		411,547
Balance at 29 February 2020	**16,926,176**	**14,904,129**	**31,830,305**

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)
Abridged Annual Financial Statements for the year ended 29 February 2020

Statement of Cash Flows

Figures in R	2020	2019
Cash flows from operations		
Profit / (loss) for the year	**3,419,215**	**(1,904,939)**
Adjustments to reconcile profit / (loss)		
Adjustments for finance income	(1,620,884)	(2,189,158)
Adjustments for finance costs	48,101	51,646
Adjustments for (increase) / decrease in inventories	(129,115)	24,307
Adjustments for increase in trade accounts receivable	(422,298)	(562,356)
Adjustments for increase in other operating receivables	(492,617)	(132,016)
Adjustments for increase in trade accounts payable	850,708	802,499
Adjustments for depreciation and amortisation expense	2,510,663	3,251,972
Adjustments for impairment losses and reversal of impairment losses recognised in profit or loss	440,062	462,290
Adjustments for fair value gains and losses	399,120	203,518
Property, plant and equipment transfers and adjustments	403,317	321,928
Total adjustments to reconcile profit / (loss)	**1,987,057**	**2,234,630**
Net cash flows from operations	**5,406,272**	**329,691**
Dividends paid	74,128	-
Dividends received	125,174	148,550
Interest paid	(48,101)	(51,646)
Interest received	1,495,710	2,040,608
Other fair value gains	(399,120)	(203,518)
Net cash flows from operating activities	**6,654,063**	**2,263,685**
Cash flows (used in) / from investing activities		
Proceeds from sales of property, plant and equipment	54,264	46,174
Purchase of property, plant and equipment	(2,130,262)	(948,014)
Purchase of other financial assets	(3,657,547)	4,593,962
Cash flows (used in) / from investing activities	**(5,733,545)**	**3,692,122**
Cash flows from / (used in) financing activities		
Proceeds from issuing other equity instruments	978,557	(2,953,764)
Proceeds from other financial liabilities	934,545	(1,066,173)
Cash flows from / (used in) financing activities	**1,913,102**	**(4,019,937)**
Net cash flows (used in) / from financing activities	**2,833,620**	**1,935,870**
Net increase in cash and cash equivalents	**2,833,620**	**1,935,870**
Cash and cash equivalents at beginning of the year	6,098,534	4,162,664
Cash and cash equivalents at end of the year	**8,932,154**	**6,098,534**

(Registration Number 1995/008030/08)

Abridged Annual Financial Statements for the year ended 29 February 2020

Notes to the Financial Statements

Abridged Annual Financial Statements

The abridged annual financial statements have been derived from the audited annual financial statements. The complete audited annual financial statements, together with a copy of the unqualified audit report issued by the independent auditor will be available for inspection at the registered offices of the company or on the website of the company (http://www.ngwelfare.co.za).

These financial statements have been prepared under the historical cost convention and are presented in South African Rands.

NG WELFARE BRANCHES

FAMILY CARE OFFICES

Fochville Social Services	018 771 3773
NGW Klerksdorp	018 462 9887
NGW Krugersdorp	011 660 3183
NGW Lichtenburg	018 632 4347
NGW Meyerton	016 362 0864
NGW Potchefstroom	018 297 7347
NGW Roodepoort	011 955 6924
NGW Schweizer-Reneke	053 963 1156
NGW Vanderbijlpark	016 981 1044
NGW Vereeniging	016 421 4044
Verwes Social Services Wolmaransstad	018 596 1318
NGW Zeerust	018 642 1312

INSTITUTIONS:

HOMES FOR THE ELDERLY

Huis Meyerton	016 362 0045
Japie Kritzinger Home for the Elderly, Bloemhof	053 433 1403
Jeugland Home for the Elderly, Vanderbijlpark	016 933 3995
Huis Delarey, Delareyville	053 948 1928
Klerksdorp Home for the Elderly	018 462 5638
Koster Home for the Elderly	014 543 2052
Luipaardsvlei Home for the Elderly, Krugersdorp	011 955 2108
Silwerjare Home for the Elderly, Schweizer-Reneke	053 963 1330
Wolmaransstad Home for the Elderly	018 596 1159

SERVICE CENTRE

Jeugland, Vanderbijlpark	016 933 3995

CHILD AND YOUTH CARE CENTRES

Abraham Kriel Child and Youth Care Centre, Potchefstroom	018 294 5347
Catherine Robson Child and Youth Care Centre, Vereeniging	016 455 1733

COMMUNITY SERVICE POINTS

Emanang Nokeng	083 268 3660

Community Work service points:

- Vereeniging
- Polokong (Vanderbijlpark)
- Magaliesburg & Kagiso (Krugersdorp)
- Princess, Davidsonville and Soul City (Roodepoort)
- Jabulani (Randfontein)

we touch lives
we give hope

The end, thank you