



NG WELSYN
NG WELFARE

JAARVERSLAG
ANNUAL REPORT

2014 – 2015

NG WELFARE

NORTH-WEST

Non-profit Company (NPC)

INDEX

NG Welfare North West (trading as NG Welfare North West & Gauteng). Registered welfare organisation of the Dutch Reformed Church of the Synod of Western-Transvaal Work areas: North West Province and in the Vaal and West-Rand areas of Gauteng.

Registrations:

- Registered Welfare Organisation (Act 110/1978)
- Registered Non-profit Company (Act 71 of 2008. As amended)
Registration number: 1995/008030/08.
- Registered Non-profit Organisation (Act 71/1997 As amended).
Registration number: 002-059 NPO.
- Registered Public Benefit Organisation (PBO) (Section 30 Act 58/1962).
Registration number: PBO 930 003 679.
- Designated Child Protection Organisation (Act 38/2005).

Vision: The optimal social functioning of the individual, family and community to the glory of God.

Mission: NG Welfare is committed to render a comprehensive professional social welfare service.

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**“THE WORLD IS A DANGEROUS
PLACE TO LIVE; NOT BECAUSE OF
THE PEOPLE WHO ARE EVIL, BUT
BECAUSE OF THE PEOPLE WHO
DON'T DO ANYTHING ABOUT IT.”**

ALBERT EINSTEIN

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Banking details:

NG Welfare North West

ABSA

Cheque Account No: 01009700249



MESSAGE FROM THE MANAGING DIRECTOR

What a privilege to write a few words in an unbelievable report.
A report which paints a picture in our mind's eye by means of only a few numbers and strokes of a pen.
A painting that speaks of despair.

Of people that are uncared for; of children that are abominably neglected; of children and women that are brutally maltreated; of elderly persons that look at tomorrow without any hope.

But it is also a painting of people that care. A painting that tells of people that are prepared to spend time and money so that hope can nevertheless exist.

Few of us really have a notion of the extent of the misery and struggle in our country and among us in our normal society.

NG Welfare does not work far away. We work in the world where you and I live daily. The trials and tribulations that receive attention are not in another world. It does, however, seem so at times. When we occasionally tell some of these stories, people would easily say that it is so fortunate that it does not happen here near us! And yet, this is where the picture is drawn ... here with us and among us – it is our people. The children that suffer, are at school with your own children. The people that have grown old and have no refuge sit alongside you in church. Albert Einstein said: *"The world is a dangerous place to live; not because of the people who are evil, but because of the people who don't do anything about it."*

NG Welfare attempts to make the world our people live in less dangerous and less threatening; to bring peace into restless hearts and to make the future more beautiful. We endeavour to give people a new outlook on life through staff and supporters that care and that do something to make the caring take root.

We have wonderful people that do the work at ground level: Manual labourers, administrative staff, nursing staff, social workers, managers, advisory boards, supporters, donators, congregations, members of congregations, volunteers and many more who are never noticed.

The Board of Directors and Management of NG Welfare go to great lengths to manage the company in a responsible and sustainable manner. The finances are dealt with by proficient people in a transparent manner. The audit committee keeps a watchful eye on the manner in which the finances are dealt with. Risks are consistently faced and managed.

We know there are many people that rely on us; hence we go to great lengths to constantly confirm their trust. NG Welfare is truly blessed in being in the position of being a blessing to others!

I am genuinely proud of each one that sacrifices so much and puts in such a lot to make this organisation so effective and so efficient.

We are blessed.

Rev Anton Mocke
Managing Director: NG Welfare North West

MANAGEMENT AND LEADERSHIP

BOARD OF DIRECTORS

The non-executive members' independence is evaluated annually. The Board of Directors meet quarterly and met on 12th May 2014, 18th August 2014 (annual meeting), 10th November 2014 and 16th February 2015.

NON-EXECUTIVE	 Representative: - Chairman of the SKDB - Synodical Representatives: - North West Rural Area - West Rand - Vaal - Potch-KOSH	 Rev Fanie du Plooy (60) BA, BD, Postgraduate Diploma Theology Chairperson and Representative POTCH-KOSH-region Date of entry: 14/11/2005 Chairperson	 Dr Arnold Smith (61) BA, BA Hons, BD, MDiv, PhD Vice-Chairperson and Representative: West Rand region Date of entry: 12/11/2012 Retirement date: 16/02/2015 Vice-Chairperson: Advisory Board NG Welfare Roodepoort
	 Co-opted: Chief Executive Officer: Synod DRC Western Transvaal	 Rev Nico van Rensburg (61) BA, BD, Postgraduate Diploma in Theology, Postgraduate Diploma in Marketing Co-opted member (Chief Executive Officer: Synod DRC Western Transvaal) Date of entry: 12/03/2000 Chairperson: Advisory Board NG Welfare Randfontein Trustee: Ministers' Pension Fund of Transvaal	 Specialist Experts: - Legal Expert - Financial Expert
EXECUTIVE	 Clerical official: Minister in Synodical Service/Managing Director	 Rev Anton Mocke (63) BA, BTh, MDiv, Postgraduate Diploma in Theology Managing Director: NG Welfare Date of entry: 12/09/1995 Date of Appointment as Managing Director: 1 Aug 2006 Minister: Ministry of Caring – DR Church Synod Western Transvaal	 Advisory staff: - Welfare Manager: NG Welfare - Financial Manager: NG Welfare - Scribe

Rev Coenraad van Staden was nominated as SKDB (Synodical Commission for the Ministry of Caring) member by the Western Transvaal Synod on 2nd February 2015 and elected member of the Board of Directors of NG Welfare North West NPC (Non-Profit company) on 16th February 2015.



Rev Ben Botha (56)
BA, BD, Postgraduate Diploma in Theology
Representative: Rural region
Date of entry: 19/11/2007
Chairperson: Advisory Board
NG Welfare Lichtenburg



Rev Cobus Niemand (50)
BA, BD, Postgraduate Diploma in Theology
Secretary
Representative: Vaal region
Date of entry: 12/11/2012
Chairperson: Advisory Board
NG Welfare Vanderbijlpark



Rev Coenraad van Staden (43)
BA, BD, Postgraduate Diploma in Theology
Representative: POTCH-KOSH region
Date of entry: 16/02/2015
Chairperson: Advisory Board
NG Welfare Klerksdorp



Adv Johan Pretorius, (60)
BJuris, LLB
Practising Advocate of the High Court of South Africa
Co-opted member: Legal Expert
Date of entry: 17/8/2009
Chairperson: Advisory Board Abraham Kriel Child and Youth Care Centre
Other Directorships:
Director North West Cricket,
Trustee of several Family Trusts



Prof Anton du Toit (56)
BA, BCompt, Hons BCompt, MCom, MInstD, CA (SA), Registered Auditor (RA)
Co-opted member: Financial Expert
Date of entry: 09/11/2009
Other Directorships:
Director of Grayston Statutory Services (Pty) Ltd;
Chairperson of Baobab (Pty) Ltd



Mr Anderton Smith (43)
BCom
Advisory member:
Financial Manager NG Welfare



Mrs Shirley Theron (60)
BA (SW), BA (SW) Hons, MDiac
Registered Social Worker
Advisory member:
Welfare Manager NG Welfare



Mrs Anette Degenaar
BA (Comm), MA (Comm)
Scribe

LOCAL MANAGEMENT BODIES:

ADVISORY BOARDS (Community Representatives)

Where:	Each branch (service point) of NG Welfare North West is managed locally with the assistance of a Community Advisory Board.
Role and tasks:	Sees to it that the needs of the community are addressed by the service. Also assists in obtaining the needed support (e.g. financial means) to ensure sustainability and to account with regard to the quality, efficiency and cost effectiveness of the services.
Aim:	Participation and accountability at local level is promoted.
Compilation:	Representatives of congregations, the broad community, experts, volunteers, staff and other co-workers.

MANAGEMENT STAFF

The members of staff assigned to the Head Office of NG Welfare consist of the Managing Director, Welfare Manager, Financial Manager, Accountant, Liaison Officer and Administrative Officer. Overall management of the welfare offices in the two provinces are dealt with by the Provincial Managers for North West and for Gauteng's West Rand and Vaal regions respectively. The latter is responsible for managing Emanang Nokeng Community Work Services and is assisted by a Supervisor that helps to monitor Community Work Services.

The residential facilities for older persons each has a Manager and are assisted by a Supervisor for Elderly Care Services. Both Child and Youth Care Centres have their own Manager. General management functions, staff administration, financial control as well as internal and external communication functions are dealt with by these members of staff.

SERVICE DELIVERY

STAFF

At NG Welfare's 14 welfare offices, 5 Social Work Supervisors and 37 Social Workers are employed by the organisation, as well as 5 Social Auxiliary Workers, 14 Administrative Officials and 11 General Assistants.

Combined, the two Child and Youth Care Centres have 7 Social Workers, 28 Child Care Workers, 6 administrative members of staff and 44 domestic staff members. The Abraham Kriel Child and Youth Care Centre also has in its employ 1 marketer as well as an educational consultant.

One Social Work Supervisor, one Social Auxiliary Worker (Vereeniging), one Social Worker (Randfontein and Roodepoort each), as well as one Social Worker and a Community Development Worker in Krugersdorp renders the community work services of Emanang Nokeng in Gauteng.

In the North West Province, Community Work Services are still mainly limited to a few projects dealt with by Social Workers from the different offices. Currently there are also two mentorship programmes at day-care centres at Utlwanang in Christiana and at Arethusaneng in Bloemhof.

NG Welfare's 9 facilities for Older Persons in the two provinces have in their employ: 13 Registered Nurses, 39 Enrolled Nurses, 212 Registered Nursing Assistants and Health Care Workers, 192 domestic staff members, 17 administrative members of staff, 2 Social Workers and one Social Auxiliary Worker. NG Welfare has a staff corps of 667.



FAMILY CARE & COMMUNITY WORK

abuse

FAMILY CARE AND COMMUNITY WORK SERVICES

OBJECTIVES

To strengthen family life, counteract dysfunction and improve the general well-being of families by:

- Rendering services to families where children's safety and well-being is possibly endangered.
- Rendering support services to families with children in foster care.
- Rendering family reunification services to parents whose children were removed due to a Children's Court order and placed in alternative care.

To protect vulnerable children, orphans and other children-at-risk by:

- Presenting programmes in the community that prevent neglect, exploitation, maltreatment or insufficient supervision of the children.
- Rendering therapeutic, support and/or care services to children identified as being vulnerable or exposed to high-risk situations. The purpose of such services is to prevent situations from worsening to such an extent that children have to be removed from their parents' care by means of a Children's Court order.
- To protect and safeguard children by means of the authority granted by the Children's Act.
- To render supervision services to children whose safety and welfare were found to be at risk and were placed in foster care.

To implement programmes to unlock the maximum potential of staff and volunteers to render a sustainable and high quality service which effectively address the social adversity in the community.

NATURE AND EXTENT OF SERVICE DELIVERY

In 2014/2015, 16 993 persons, of whom 6 727 were children, were reached by the welfare offices by means of therapeutic services and group work, which includes consultation, counselling and therapy. Of these at least 14% were members of the Dutch Reformed Church.

REPORTS, CONSULTATION AND INFORMATION SERVICES

This service of NG Welfare reached more than 3 000 persons from the broad public. General enquiries could be answered concerning adoptions, reports of neglect or maltreatment, also beyond our working area, or the referral of an elderly person to a home for the aged in this manner. Several of these enquiries and also reports are received at NG Welfare Head Office via electronic media such as email, NG Welfare's web site and Facebook-page, which were then referred to the applicable office or other resources. Statistics reflect that visits to NG Welfare's website have escalated remarkably and that it is used regularly as a source of information. Interaction with the broad public by means of social media has also increased.

Volunteers assist in improving the quality and quantity of service delivery and are of great value. The family care offices utilised the services of 546 volunteers.

CHILD PROTECTION SERVICES

When prevention services do not succeed in protecting children, the Children's Court is approached to safeguard these children in alternative care, or to issue an order which forces the parents to join aid programmes.

Should anyone become aware of a child that, in their opinion, needs protection, such cases can be reported at the nearest Children's Court. These cases are then referred to a designated Child Protection Organisation (such as NG Welfare's family care offices) for investigation. A Social Worker must then investigate the circumstances of the children involved and provide the court with a report accompanied by a recommendation within 3 months.

During 2014/2015 Children's Court proceedings were completed regarding 209 children. (108 girls and 101 boys).

These children were placed by the Children's Court as follows:



72.3%

**Foster
Care**



13.6%

**Child and Youth
Care Centres**



14.1%

**Restored in the
parents' care**

FOSTER CARE SUPERVISION SERVICES

In 2014/2015, foster care supervision services were rendered to 1 603 families in which 2 117 children were involved.

Most of the children that have to be safeguarded in alternative care are preferably placed in foster care within family relation. Should it not be available as a suitable care option, placement with non-related foster parents is considered. If suitable foster parents cannot be found to fulfil in the needs of the children involved, or when the children's behaviour is such that they cannot function within a normal family setup, they are placed in a CYCC with an applicable programme (e.g. industrial school).

FAMILY REUNIFICATION SERVICES

Family reunification services were rendered to 448 families, in which 663 children were involved. The services are made compulsory by the Children's Act and are aimed at supporting the parents in attempting to improve the family circumstances such that children, where possible, can be restored in the parents' care.

Apart from the individual case work services, 10 community and group work projects were also presented to their registered clients by Social Workers from the Family Care Offices.





EMANANG NOKENG COMMUNITY WORK SERVICES

A total of 7 128 people were reached by means of group and community work projects aimed at alleviating poverty, counteracting HIV and Aids and protecting vulnerable groups, such as children, women and the elderly.

This initiative focuses on the early identification and prevention of social problems. The community is therefore mobilised and equipped to address their mutual problems themselves so that their general well-being can be improved.

NG Welfare was involved in the implementation of early childhood development programmes and the management of the so-called "partial care facilities" (mentorship of these centres), life skills programmes (mainly by means of holiday programs), distribution of food and clothing to the impoverished, vegetable garden projects, after-care projects for school-going children and home-care projects for terminally ill persons in rural areas.

Thanks to the funding by the Global Fund, NG Welfare could have 5 volunteers trained as child carers to reach out to 160 orphans and children in foster care and other vulnerable children by means of which assistance with homework was provided and material need in families could be relieved. A further 5 volunteers could be deployed in the community for home-based care by means of which 117 terminally ill persons were taken care of. Quite a number of these persons have Aids and use anti-retroviral drugs.

Emanang Nokeng availed itself of the services of 58 volunteers during 2014/2015 that assisted in ensuring the sustainability of projects. Different holiday projects and activities were presented during National Child Protection Week, National Women's Day and the International day for HIV and Aids. Important prevention work was done to convey information and life skills by means of educational programmes.

Awareness campaigns especially in rural areas were valuable and communities could be informed about the resources available and the different services rendered by NG Welfare and other role-players.

One of NG Welfare's most important challenges was to coordinate different initiatives, to rule out duplication and to effectively tune in to the needs in communities with the purpose that sustainability of such projects could be improved.

CLOSING DOWN OF GEMBOU COMMUNITY CARE CENTRE

Gembou was established in 1994 as a community centre to serve the people in the former sub-economic housing development in Groblerpark, Witpoortjie, Roodepoort. The community gradually changed and the housing development was privatised. Financial considerations led to the centre having to be closed down at the end of 2014, since it was impossible to comply with all the requirements for re-registration. Gembou did not have the funds to make the required alterations to the infrastructure and the implication thereof would be that Gembou would no longer qualify for government subsidy. Parents were unwilling to pay increased day care fees and fund-raising actions were not successful enough. Certain supporting Dutch Reformed congregations could also no longer keep up their contributions. The children were referred to alternative centres and all legal procedures and requirements were adhered to in the process. The assets were transferred to NG Welfare Roodepoort.

TRENDS AND CHALLENGES



- The demand for NG Welfare's services is increasing due to the organisation's good reputation for the quality of service delivery.
- Due to the disintegration of family life, moral decay and disruption accompanying it, people are leaning increasingly more on the assistance of family care organisations to support them in their attempts to overcome their problems.
- NG Welfare's expertise in the area of Child Protection is highly respected by co-workers in this field, such as the Departments of Social Development and also of Justice, as well as SAPS and National Prosecution Authority.
- Serious cases submitted to the Children's Court for the protection of the children are extremely time-consuming.
- Support services to children that need to be referred for forensic assessments and therapy, demands a high toll from Social Workers' time and depletes the available financial resources.
- The increase in disputed court cases place heavy pressure on Social Workers. The last-mentioned have a huge need for guidance, legal assistance and legal advice during their investigations.
- The intensity and complexity of cases have increased seriously.
- Marital and family violence is increasing.
- Parents are no longer equipped to bear up against the challenges of responsible child education within the current community.
- The exposure to technology and social media makes children more amenable to negative influences and abuse, e.g. child pornography.
- Children are increasingly exposed to neglect due to poverty and insufficient means of subsistence
- There is a significant increase in serious molesting, maltreatment and -neglect of especially young children.
- An increase in incidents is observed where children sexually abuse each other.
- The appearance of serious behaviour problems among smaller children, the increase in reports of sexual abuse and the disintegration of family life in South Africa is genuinely perturbing.
- Insufficient resources, especially regarding support systems for teenagers and children with psychiatric problems, limit suitable placement possibilities for them.
- A large number of the cases referred to the Children's Court are drug related.
- There is a marked increase in teen pregnancies, uncontrollable children and young children abusing alcohol and drugs.
- The dilemma of orphans is worsening: their caring family members are of an older generation. Proper supervision is lacking, with a large number of uncontrollable children. The high death rate among the grandparents once again leaves these children without care.

CHILD AND YOUTH CARE CENTRES

A total of 343 children were taken care of in the Abraham Kriel Child and Youth Care Centre in Potchefstroom and the Catherine Robson Child and Youth Care Centre in Vereeniging. The Child and Youth Care Centres also reached out to the community by means of which a further 596 people were reached.

The diligence of 166 volunteers involved at these institutions made several special programmes possible. The international volunteer programme, by means of which community service is annually rendered by German students at the Abraham Kriel Child and Youth Care Centre, deserves special mention. Several other students link up with the two institutions for their internships and together with various other volunteers they contribute to the success of the service.

NG Welfare's Child and Youth Care Centres provide care for children that had to be removed from their parents' homes for specific reasons in terms of the Children's Act and have no other refuge. These children have often been exposed to serious traumatic circumstances and these institutions provide a safe environment where healthy emotional development is made possible. In addition to academic education, these children are cared for in a caring environment where they can be involved in therapeutic programmes conducted by a multi-professional team. They are also equipped with life skills which can unlock their full potential and help them grow into well-adapted adults. Opportunities for access to special services and for sport activities also exist.

TRENDS AND CHALLENGES



- **Most of the children's circumstances stabilise after admission to the Child and Youth Care Centres and they are at least enabled to complete their school careers as far as possible and to learn socially acceptable behaviour.**
- **The prognosis for returning the children to the care of their parents is mostly very poor. Parents do not succeed in rehabilitating or in improving their own circumstances to actually make it possible.**
- **Children with special needs and serious behaviour problems pose huge challenges to the staff of Child and Youth Care Centres. Appropriately trained members of staff are not always available to meet these children's needs. Other children are also often negatively influenced by them.**
- **Resources or alternative care for children with serious psychiatric problems are very insufficient and transferring such children to more appropriate and specialised programmes is extremely difficult.**

FACILITIES AND SERVICES FOR OLDER PERSONS

NG Welfare has 9 Homes for the Elderly where a total of 981 persons, mostly debilitated elderly persons, can be cared for. Accommodation facilities are also available to self-supporting elderly persons in a safe environment. During the year 65 disabled adults younger than 60 years were also provided with accommodation and cared for. A total of 1 647 persons were thus taken care of in NG Welfare's facilities for caring for the aged.

The average unit costs at the different institutions amounted to approximately R5 885.22 per month. Only 488 residents could afford the fees, whilst 493 needy elderly persons' accommodation had to be covered by means of Government subsidy, donations, sponsors and the yields of fund-raising actions.

The residents of the homes are as far as possible encouraged to remain busy constructively and are therefore involved in programmes for active ageing such as church services, creativity sessions, concerts and shows, outings, physical exercises and board games. Here the 397 volunteers rendered a valuable service and were for instance involved in activities such as fund raising, visits, hair and foot care, occupational therapy and handcrafts.

Programmes were also launched to enable older persons living in the community to function independently for as long as possible. Support services were mainly aimed at needy older persons and day care services, home based care, food, material assistance and provision of temporary accommodation. The 20 outreach projects of this nature reached approximately 1 187 older persons.

TRENDS AND CHALLENGES



- **Older persons from all population groups are increasingly the victims of crime, neglect and exploitation in South Africa.**
- **More older persons are dependent on accommodation in a safe environment due to the unstable safety situation in South Africa.**
- **Most older persons are nowadays accommodated in homes for the aged only when they can no longer take care of themselves.**
- **An increase in the number of older persons already frail is noticeably increasing the work load of the care givers and nursing staff.**
- **The small number of qualified nursing staff that is prepared to work in the sector for non-profit services is reaching alarming proportions. It makes it difficult to maintain the present standard of service delivery.**
- **Quite a number of older persons have no contact with their family after having been admitted to the home and are very lonely.**
- **Families leave their aged parents to their own fate and fail to contribute financially to their care. Homes must therefore raise funds themselves to be able to accommodate needy older persons.**
- **The unit costs for the caring services are raised constantly due to the higher running expenses, staff demands and the entry of labour unions into salary negotiations.**
- **Medical services are unaffordable for an increasing number of older persons.**

LIST OF NEEDS

Become involved and in this way become the difference factor in other people's lives:
NG Welfare can extend the effect of their service delivery by means of the following support:



DONATIONS IN NATURA:

- Donate non-perishable food, toiletries and cleansing agents to the different Family Care Offices, Child and Youth Care Centres and Homes for the Elderly.
- Donate clothing as well as second-hand clothing for needy persons.
- Donate educational toys for children in Day-Care Centres and Child and Youth Care Centres.



FINANCIAL CONTRIBUTIONS:

- Assist in covering a needy older person's accommodation costs through a sponsorship.
- Sign a debit order for a monthly contribution in favour of NG Welfare.
- Donate a monetary contribution: donations to NG Welfare are tax deductible and a Section 18A certificate can be issued to you by NG Welfare Head Office, the Family Care Services and Child and Youth Care Centres.
- Supporting a project financially is part of your company's Corporate Social Responsibility. Several of our projects can earn points for funding institutions' BEE points based on our initiative regarding socio-economic development.



VOLUNTEERS:

- Offer to be screened as safety and foster parents for children that can no longer be cared for by their parents.
- Make yourself available as weekend and holiday parents for children in Child and Youth Care Centres.
- Visit and support lonely elderly people in Homes for older persons.
- Report at branches of NG Welfare and offer assistance regarding administrative tasks, answering the telephone, assistance with packaging or distribution of food, transport of clients.
- Offer expertise regarding general maintenance of buildings, vehicles or equipment at all the branches.
- Assist in launching fundraising projects.
- Offer special skills to assist in empowering clients



SPECIALIST SERVICES

- Make available medical and legal expertise, psychological services, occupational or speech therapy or other specialised services at lowered tariffs.



INTERCESSION BY PRAYER

- Pray regularly for the staff of NG Welfare.
- Dedicate each client of NG Welfare's extensive service network to the care of the Lord.



CORPORATE GOVERNANCE

The Board of Directors subscribes to the best practices and principles as contained in the Code of Governance for South Africa in the King III report. The Board of Directors regularly monitors its application in order to ensure continuous improvement of the managerial and corporate practices and that the operations of the Company are managed with transparency and integrity.

The recommendations of the King III report are applied in as far as they are applicable to non-profit companies and as defined and qualified below. The new Companies Act, Act nr 71 of 2008 (the New Act), was applicable from 1 May 2011 and the Board of Directors continuously ensures compliance herewith within the set time frames.

ETHICAL LEADERSHIP AND CORPORATE CITIZENSHIP

The company and its Board of Directors comply with and subscribe to the strictest ethical values and fully practise corporate citizenship, especially in the field of social services delivered. The Company and the Board of Directors meet all legal requirements and other regulatory requirements, codes and standards. Not all of these processes have as yet been formally documented and issued as policy and procedures, but they fall within the duties in terms of the charters of the Board and the Social and Ethics Committee in the foreseeable future.

BOARD OF DIRECTORS

The Board of Directors and the governance and management structure is portrayed elsewhere in the report.

The Risk Committee met on 2 February 2015. Finances remain the organisation's largest challenge. The Synod contribution was cut by another R600 000. The debit order project will be launched anew. Even some of the larger offices that received more synod contributions earlier on, now show huge shortages. A further risk is the fact that several management members of the company will retire within the next 5 years. This risk has to be taken into consideration timeously and planning already needs to be done now.

All risk management processes (currently managed informally) will also be formalised in the foreseeable future for general risks as well as IT control risks. No unusual or unexpected risks were taken while executing the company's activities; thus neither was any accompanying material losses incurred.

A Social and Ethics meeting was held on 2 February 2015. During the meeting, mention was made of the fact that the number of cases at the branches regarding labour matters had increased, but that all were dealt with satisfactorily and the no cases had been referred to the CCMA. Furthermore it was mentioned that the Social Workers, notwithstanding their difficult work do nevertheless work in good working conditions and that it is a plus within the organisation. Responsibility, control and a good work ethic reigns here.

Due to the nature of its activities and its non-commercial nature, the Board of Directors does not feel the need to rotate directors regularly; consequently it also does not need a Nomination Committee. No remuneration is paid, except the salary of the Managing Director and top officials; hence there is no remuneration committee and the remuneration policy or performance bonuses are not under discussion. The remuneration of the Managing Director and top officials is not disclosed due to the non-profit aspect of the welfare services rendered.

Informal training takes place regularly during Board meetings. No formal training programme for directors is available as yet and also no formal performance assessment exists. Attention will be given to these aspects in the coming year. Once again, since the company is involved in charity, funds are limited and are rather spent on the core business.

SUSTAINABILITY AND INTEGRATION

This annual report is presented as an integrated report which addresses the annual financial statement figures as well as the social, environmental and economic aspects. Due to the nature of activities, a great deal of this report is dedicated to the social services rendered to the broad community.

None of the sustainability aspects are subject to an audit or assurance engagement, because of costs involved and the focus on the spending of funds on welfare work.

The sustainability of activities forms a huge part of the focus of the Board and top management. Due to the welfare and non-profit nature of activities, the company is largely dependent on donations and church and government support; thus no guarantee of continued support exists. In spite of this, the company has dealt with its financial matters extremely responsibly and has therefore also already placed large funds on fixed investment.

STAKEHOLDER RELATIONSHIPS

The company operates in the wider society to render welfare and social services; thus society is an important stakeholder. Liaison and regular feedback take place continuously between local communities and officials of the company, as well as between congregations where some of the Board members are active and congregations where welfare services are actively rendered. The relationships with the community, as well as with the church, government and welfare services within the government therefore are actively managed on a continuous basis as part of the company's core business.

REPORT OF THE AUDIT COMMITTEE

We hereby present our report for the financial year ended February 28, 2015 to the Board of Directors. The Audit Committee is an independent committee, appointed by the Board of Directors, which also delegates duties and responsibilities to the Committee.

The Audit Committee is of the opinion that this report meets the requirements of the Companies Act (Act 71 of 2008, as amended) and all the material recommendations of the King Code of Governance for South Africa (King III, 2009).

The Audit Committee's duties were formalised in a charter that had been approved by the Board of Directors. Since its inception, the Audit Committee has managed its activities in accordance with the charter and discharged its responsibilities as contained in the charter.

The Audit Committee is an independent committee of the Board of Directors and consists of three independent Non-Executive Directors: The committee meets at least twice per annum, as required by the charter. The Audit Committee meetings during the year under review were as follows and were attended as indicated below:

Member	12 May 2014	16 Aug 2014 (electronically)	16 February 2015
Anton du Toit (Chairperson)	Present	Present	Present
Dr Arnold Smith	Present	Present	Present
Ben Botha	Absent	Present	Present

The Audit Committee is responsible for:

- The nomination of the registered independent auditor;
- The assessment of the independence of the registered independent auditor;
- An overview of all matters pertaining to the appointment, audit fees, completion and closing of the independent audit;
- The overview of the annual financial statements prior to submission to and approval by the Board of Directors, taking into consideration the company's going-concern status;
- The revision of the annual report and all sustainability matters prior to submitting it to the Board of Directors;
- Maintaining a proper risk management process and collaboration with the Risk Committee to ensure that an active overview and monitoring process is in place;
- Monitoring the internal audit function;
- Monitoring a proper internal control system; and
- Monitoring the processes and procedures concerning ethical behaviour within the company.

The Audit Committee therefore reports that all the duties and responsibilities, as described, have been honoured since the first meeting up to and including the overview meeting concerning the financial statements for the year under review. The Audit Committee specifically reports that:

- The registered auditor is indeed independent;
- The annual financial statements have been evaluated and recommended to the Board (the audit report and the accounting policy and compliance with International Financial Reporting standards have been emphasized);

- The going-concern status of the Company has been reviewed and the Audit Committee is satisfied that the company has adequate resources available to continue to operate in the foreseeable future;
- The annual report has been reviewed for recommendation to the Board and to determine if corporate governance matters and sustainability reporting are sufficiently covered, taking into consideration the nature and size of the company;
- To the best of our knowledge, management has placed no limitations on the independent auditors in the execution of their duties;
- The risk management process has been performed, although the Board of Directors bears full responsibility for the maintenance of an effective risk management process;
- Although the Board of Directors bears full responsibility for the Company's internal control, the Audit Committee assisted the Board in monitoring the effectiveness and adequacy thereof;
- The internal audit function has been performed by the Financial Manager, due to the nature and limited extent of activities, as well as the limited resources available for this task. The Audit Committee acknowledges the lack of independence of this function, but also realises that financial resources can be better applied for the Company's main task and aim; and
- The Audit Committee has established that the Financial Manager has appropriate expertise and experience to act in this capacity. The Audit Committee is also satisfied that the Company's finance function has the required expertise and sufficient resources available to fulfil their responsibilities.

The Audit Committee noted gratefully that all the audited financial statements of the Company and its branches' have received unqualified audit reports.

No violations of the law or material ethical issues have come to light during the period under review.



Anton du Toit
Chairperson of the Audit Committee

13 August 2015



FUNDERS, PARTNERS AND CO-WORKERS

NG Welfare is strengthened by the benevolence of a large number of co-workers, foster parents and volunteers. Funding is mainly provided by the Department of Social Development as well as the Dutch Reformed Church's Synod of Western Transvaal and congregations. Several donors and institutions (e.g. the NLDTF, Global Fund and Beeld Children's Fund) also contributed financially to assist in bearing the costs of programmes. The different branches of NG Welfare annually launch fund-raising events to balance the budgets, which place an extra burden and responsibility on the shoulders of staff and Advisory Board members for the sake of the sustainability of the services.

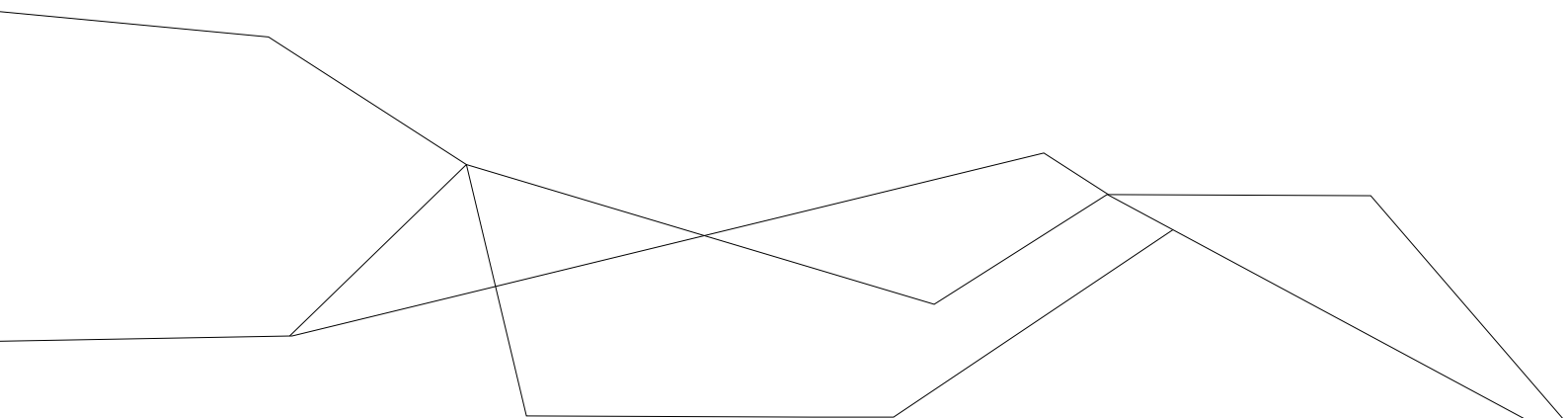
ACKNOWLEDGEMENT:

Many thanks thus go to:

- Each congregation of the DR Church in Western Transvaal that promotes these services by means of financial contributions, support and involvement;
- Each congregation member, co-worker and donor that eases the burden placed on the shoulders of members of staff through participation, volunteer service or donations.
- The Department of Social Development and the NLDTF (National Lottery Distribution Trust Fund) for their financial support.
- Beeld Children's Fund for the annual fund raising initiative by which the Family Care Services and Child and Youth Car Centres profit and for the special project funding.
- The extremely dedicated, loyal and efficient staff in all the affiliations of NG Welfare North West for their sustained hard work.

God with the loving heart,
Also make mine loving.
God with the soft hands,
Also make mine tender.
God of the willing feet,
Let me follow your road.
And may I grow nearer to Thee this way
In everything I say and do.

- Brother Kenneth, Die Groot Gebedeboek, Lux Verbi.BM, 2002 - *freely translated*





NG WELFARE NORTH WEST NPC

Translated Name

NG WELSYN NOORDWES MSW

(Registration Number 1995/008030/08)

**Abridged Annual Financial Statements
for the year ended 28 February 2015**

Abridged Annual Financial Statements

Extract of the audited annual financial statements
Prepared: F.J. Bekker

Position: Independent Compiler

Reviewed: Philip Miller & Co.

Position: Registered Auditors

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)

Abridged Annual Financial Statements for the year ended 28 February 2015

INDEX

The reports and statements set out below comprise the abridged annual financial statements presented to the members:

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NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)

Abridged Annual Financial Statements for the year ended 28 February 2015

GENERAL INFORMATION

COUNTRY OF INCORPORATION AND DOMICILE	South Africa
ENTITY TYPE	Non-profit company
NATURE OF BUSINESS AND PRINCIPAL ACTIVITIES	Welfare and charitable services
DIRECTORS	Botha, B.C. Du Plooy, A.S. Du Toit, A. Mocke, A.J. Niemand, H.J. Pretorius, J.J. Smith, H.A. Van Rensburg, N.W.J.
REGISTERED OFFICE / BUSINESS ADDRESS	104 Peter Mokaba Avenue Potchefstroom 2531
BANKERS	ABSA
AUDITORS	Philip Miller & Co. 41 Buskus Street 1st Floor, Oos-Oewer Building Potchefstroom 2531
WEBSITE	www.ngwelsyn.co.za
DATE PUBLISHED	11 August 2015

REGISTERED AUDITORS / GEREGISTREERDE OUDITEURE
PRACTICE NUMBER – SAICA 03045752 / IRB A 904260-0000
KRAUSE VAN DER WALT CA (SA) Ph.D. – SAICA 00247961 / IRB A 584177
GERALDINE SMUTS CA (SA) M.COM. – SAICA 08194011 / IRB A 837558

41 Buskus Street, POTCHEFSTROOM, 2531
1st Floor, Oos-Oewer Building
✉ 40, POTCHEFSTROOM, 2520
☎ (018) 290 3000
Fax: (018) 2903048 / (086) 537 1800
info@pmiller.co.za

VAT Number: 4640108504

INDEPENDENT AUDITOR'S REPORT

To the members of NG WELFARE NORTH WEST NPC

We have audited the annual financial statements of NG WELFARE NORTH WEST NPC which comprise the statement of financial position at 28 February 2015, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and the notes, comprising a summary of significant accounting policies and other explanatory information, as set out in the complete audited annual financial statements.

The abridged annual financial statements are consistent, in all material respects, with these complete audited annual financial statements, from which it was derived.

Directors' Responsibility for the Financial Statements

The company's directors are responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards for Small and Medium sized Entities and the requirements of the Companies Act of South Africa, for determining that the basis of preparation is acceptable in the circumstances and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error.

Accounting policy and limitation of distribution and use

The abridged annual financial statements were prepared to assist the company in providing summarised financial information to the members. Due to this, these abridged financial statements may not be suitable for other purposes.

To better understand the scope of our audit and the financial position of the company, the abridged annual financial statements should be read in conjunction with our complete audit report, accounting policy and explanatory notes, included in the audited annual financial statements.

Philip Miller & Co.

11 August 2015



Per: G.M. Smuts
Registered Auditors

41 Buskus Street
1st Floor, Oos-Oewer Building
Potchefstroom
2531

F.J. BEKKER

PROFESSIONAL ACCOUNTANT (S.A)



SAIPA NO. 22318

(B.Com Acc, Hons B.Com Fin Acc)

P.O. Box 17476
Lyttleton
Pretoria
0140

Cell: 083 514 4585

Fax: 086 232 9568

Email: frik@fjbekker.co.za



REPORT OF THE INDEPENDENT COMPILER

We have compiled the accompanying abridged annual financial statements of NG WELFARE NORTH WEST NPC based on information you have provided. These abridged annual financial statements comprise the statement of financial position of NG WELFARE NORTH WEST NPC as at 28 February 2015, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended and other explanatory information.

We performed this compilation engagement in accordance with International Standard on Related Services 4410 (Revised), Compilation Engagements.

These abridged annual financial statements and the accuracy and completeness of the information used to compile them are your responsibility.

Since a compilation engagement is not an assurance engagement, we are not required to verify the accuracy or completeness of the information you provided to us to compile these abridged annual financial statements. Accordingly, we do not express an audit opinion or a review conclusion on whether these abridged annual financial statements are prepared in accordance with IFRS for SMEs.

The abridged annual financial statements are consistent, in all material respects, with the complete audited annual financial statements, from which it was derived.

Per: F.J. Bekker
Registered Auditors

11 August 2015

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)

Abridged Annual Financial Statements for the year ended 28 February 2015

DIRECTORS' RESPONSIBILITIES AND APPROVAL

The directors are required by the South African Companies Act to maintain adequate accounting records and are responsible for the content and integrity of the annual financial statements and related financial information included in this report. It is their responsibility to ensure that the annual financial statements satisfy the financial reporting standards as to form and content and present fairly the statement of financial position, results of operations and business of the company, and explain the transactions and financial position of the business of the company at the end of the financial year. The annual financial statements are based upon appropriate accounting policies consistently applied throughout the company and supported by reasonable and prudent judgements and estimates.

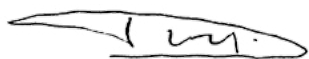
The directors acknowledge that they are ultimately responsible for the system of internal financial control established by the company and place considerable importance on maintaining a strong control environment. To enable the directors to meet these responsibilities, the board sets standards for internal control aimed at reducing the risk of error or loss in a cost effective manner. The standards include the proper delegation of responsibilities within a clearly defined framework, effective accounting procedures and adequate segregation of duties to ensure an acceptable level of risk. These controls are monitored throughout the company and all employees are required to maintain the highest ethical standards in ensuring the company's business is conducted in a manner that in all reasonable circumstances is above reproach.

The focus of risk management in the company is on identifying, assessing, managing and monitoring all known forms of risk across the company. While operating risk cannot be fully eliminated, the company endeavours to minimise it by ensuring that appropriate infrastructure, controls, systems and ethical behaviour are applied and managed within predetermined procedures and constraints.

The directors are of the opinion, based on the information and explanations given by management that the system of internal control provides reasonable assurance that the financial records may be relied on for the preparation of the annual financial statements. However, any system of internal financial control can provide only reasonable, and not absolute, assurance against material misstatement or loss. The going concern basis has been adopted in preparing the financial statements. Based on forecasts and available cash resources the directors have no reason to believe that the company will not be a going concern in the foreseeable future. The financial statements support the viability of the company.

The financial statements have been audited by the independent auditing firm, Philip Miller & Co., who have been given unrestricted access to all financial records and related data, including minutes of meetings of members, the board of directors and committees of the board. The directors believe that all representations made to the independent auditor during the audit were valid and appropriate. The external auditors' unqualified audit report is presented on page 3.

The abridged annual financial statements as set out on pages 6 to 10 were approved by the board on 11 August 2015 and were signed on their behalf by:



Director



Director

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)

Abridged Annual Financial Statements as at 28 February 2015

Statement of Financial Position as at 28 February 2015

Figures in R	2015	2014
Assets		
Non-Current Assets		
Property, plant and equipment	41,708,124	43,924,561
Investments	28,392,047	28,344,256
Loans receivable	181,737	690,000
	70,281,908	72,958,817
Current Assets		
Inventories	401,770	360,100
Trade and other receivables	2,904,157	2,833,173
Cash and cash equivalents	11,187,848	10,587,300
	14,493,775	13,780,573
Total Assets	84,775,683	86,739,390
Equity and Liabilities		
Equity		
Special trust funds and reserves	30,544,082	31,066,954
Retained earnings	12,085,078	12,322,355
	42,629,160	43,389,309
Non-Current Liabilities		
Borrowings	39,090,158	38,816,840
Current Liabilities		
Trade and other payables	3,056,365	4,533,241
Total Equity and Liabilities	84,775,683	86,739,390

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)

Abridged Annual Financial Statements for the year ended 28 February 2015

Statement of Comprehensive Income

Figures in R	2015	2014
Revenue	88,249,022	83,630,922
Operating costs	(90,093,033)	(88,704,662)
Operating deficit	(1,844,011)	(5,073,740)
Finance income	1,460,826	881,567
Finance costs	-	(69)
Deficit for the year	(383,185)	(4,192,242)

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)

Abridged Annual Financial Statements for the year ended 28 February 2015

Statement of Changes in Equity

Figures in R	Special Trust Funds & Reserves	Retained earnings	Total
Balance at 1 March 2013	27,778,278	17,045,150	44,823,428
Total comprehensive deficit for the year		(4,192,242)	(4,192,242)
Transfer to reserves and funds	(1,101,186)	(530,553)	(1,631,739)
Adjustments - Transfer to/(utilising of) reserves and funds - administered on behalf of other NPO's	4,389,862	-	4,389,862
Balance at 28 February 2014	31,066,954	12,322,355	43,389,309
Balance at 1 March 2014	31,066,954	12,322,355	43,389,309
Total comprehensive deficit for the year		(383,185)	(383,185)
Transfer to/(utilising of) reserves and funds	(1,135,464)	(197,135)	(1,332,599)
Adjustments - Transfer to/(utilising of) reserves and funds - administered on behalf of other NPO's	612,592	343,043	955,635
Balance at 28 February 2015	30,544,082	12,085,078	42,629,160

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)

Abridged Annual Financial Statements for the year ended 28 February 2015

Statement of Cash Flows

Figures in R	2015	2014
Cash flows from operating activities		
Deficit for the year	(383,185)	(4,192,242)
<i>Adjustments for:</i>		
Finance costs	-	69
Depreciation of property, plant and equipment	2,460,411	1,444,253
Investment income	(1,460,826)	(881,567)
Operating cash flow before working capital changes		
<i>Working capital changes</i>		
Increase in inventories	(41,670)	(49,609)
(Increase)/decrease in trade and other receivables	(70,984)	946,161
(Decrease)/Increase in trade and other payables	(1,476,876)	97,487
Cash utilised in operating activities	(973,130)	(2,635,448)
Interest received	1,454,572	881,567
Finance costs	-	(69)
Dividends received	6,254	-
Net cash from operating activities	487,696	(1,753,950)
Cash flows from investing activities		
Property, plant and equipment acquired	(738,630)	(3,492,449)
Proceeds on disposals of property, plant and equipment	494,656	5,291,956
Proceeds on disposal of other investments	(47,791)	7,999,032
Net cash (utilised in) / generated by investing activities	(291,765)	9,798,539
Cash flows from financing activities		
Loans raised	781,581	559,832
Transfer to reserves and funds	(376,964)	(1,631,739)
Net cash generated by/(utilised in) financing activities	404,617	(1,071,907)
Increase in cash and cash equivalents	600,548	6,972,682
Cash and cash equivalents at beginning of the year	10,587,300	3,614,618
Cash and cash equivalents at end of the year	11,187,848	10,587,300

NG WELFARE NORTH WEST NPC

(Registration Number 1995/008030/08)

Abridged Annual Financial Statements for the year ended 28 February 2015

Notes to the Abridged Annual Financial Statements

1. Abridged Annual Financial Statements

The abridged annual financial statements have been derived from the audited annual financial statements.

The complete audited annual financial statements, together with a copy of the unqualified audit report issued by the independent auditor, will be available for inspection at the registered offices of the company or on the website of the company (www.ngwelsyn.co.za).

These financial statements have been prepared under the historical cost convention and are presented in South African Rands.

NG WELSYN-TAKKE

GESINSORGKANTORE

NG Welsyn Carletonville	018 787 4038/9
Fochville Maatskaplike Dienste	018 771 2871
NG Welsyn Klerksdorp	018 462 9887/8
NG Welsyn Krugersdorp	011 660 3183/4
NG Welsyn Lichtenburg	018 632 4347
NG Welsyn Meyerton	016 362 0864
NG Welsyn Potchefstroom	018 297 7347
NG Welsyn Randfontein	011 412 1035/6
NG Welsyn Roodepoort	011 955 6924
NG Welsyn Schweizer-Reneke	053 963 1156
NG Welsyn Vanderbijlpark	016 981 1044
NG Welsyn Vereeniging	016 421 4044/5
Ver-Wes Maatskaplike Dienste Wolmaransstad	018 596 1318
NG Welsyn Zeerust/Koster	018 642 1312

INRIGTINGS:

TEHUISE VIR BEJAARDES

Huis Meyerton	016 362 0045
Japie Kritzinger Tuiste vir Bejaardes, Bloemhof	053 433 1403
Jeugland Tuiste vir Bejaardes, Vanderbijlpark	016 933 3995
Huis Delarey, Delareyville	053 948 1928
Klerksdorp Tuiste vir Bejaardes	018 464 1822
Koster Tuiste vir Bejaardes	014 543 2052/3
Luipaardsvlei Tuiste vir Bejaardes, Krugersdorp	011 955 2108/9
Silwerjare Tuiste vir Bejaardes, Schweizer-Reneke	053 963 1330
Wolmaransstad Tuiste vir Bejaardes	018 596 1159

DIENSENTRUM

Jeugland, Vanderbijlpark	016 933 3995
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KINDER-EN JEUGSORGSENTRUMS

Abraham Kriel Kinder- en Jeugsorgsentrum, Potchefstroom	018 294 5347
Catherine Robson Kinder- en Jeugsorgsentrum, Vereeniging	016 455 1733/93

GEMEENSKAPSORGSENTRUMS

Emanang Nokeng Wes-Rand	083 268 3660
Gemeenskapswerk dienspunte:	082 451 7684
- Panfontein, Damfontein (Vereeniging) - Polokong (Vanderbijlpark) - Magaliesburg (Krugersdorp) - Princess en Soul City (Roodepoort) - Jabulani en Wheatlands (Randfontein) - Arethusaneng (Bloemhof) - Utlwanang (Christiana) - Khutsong (Carletonville)	

NG WELFARE BRANCHES

FAMILY CARE OFFICES

NG Welfare Carletonville	018 787 4038/9
Fochville Social Services	018 771 2871
NG Welfare Klerksdorp	018 462 9887/8
NG Welfare Krugersdorp	011 660 3183/4
NG Welfare Lichtenburg	018 632 4347
NG Welfare Meyerton	016 362 0864
NG Welfare Potchefstroom	018 297 7347
NG Welfare Randfontein	011 412 1035/6
NG Welfare Roodepoort	011 955 6924
NG Welfare Schweizer-Reneke	053 963 1156
NG Welfare Vanderbijlpark	016 981 1044
NG Welfare Vereeniging	016 421 4044/5
Vervoes Social Services Wolmaransstad	018 596 1318
NG Welfare Zeerust/Koster	018 642 1312

INSTITUTIONS:

HOMES FOR THE ELDERLY

Huis Meyerton	016 362 0045
Japie Kritzinger Home for the Elderly, Bloemhof	053 433 1403
Jeugland Home for the Elderly, Vanderbijlpark	016 933 3995
Huis Delarey, Delareyville	053 948 1928
Klerksdorp Home for the Elderly	018 464 1822
Koster Home for the Elderly	014 543 2052/3
Luipaardsvlei Home for the Elderly, Krugersdorp	011 955 2108/9
Silwerjare Home for the Elderly, Schweizer-Reneke	053 963 1330
Wolmaransstad Home for the Elderly	018 596 1159

SERVICE CENTRE

Jeugland, Vanderbijlpark	016 933 3995
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CHILD AND YOUTH CARE CENTRES

Abraham Kriel Child and Youth Care Centre, Potchefstroom	018 294 5347
Catherine Robson Child and Youth Care Centre, Vereeniging	016 455 1733/93

COMMUNITY CARE CENTRES

Emanang Nokeng Wes-Rand	083 268 3660
Community Work service points:	082 451 7684
- Panfontein, Damfontein (Vereeniging) - Polokong (Vanderbijlpark) - Magaliesburg (Krugersdorp) - Princess and Soul City (Roodepoort) - Jabulani and Wheatlands (Randfontein) - Arethusaneng (Bloemhof) - Utlwanang (Christiana) - Khutsong (Carletonville)	